



<u>Помощен Център</u> > <u>Общност</u> > <u>Feature Request</u> > <u>Ordering tickets according to the date of</u> <u>the last modification when adding a Note</u>

Ordering tickets according to the date of the last modification when adding a Note Collecting Feedback

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- Име на форума: #Feature Request

Adding a Note to a ticket doesn't affect on the "date of last reply" parameter. It would be very useful if there would be a new parameter "date of last modification" which would change when i add a Note to a ticket or modify a custom field.