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Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Име на форума:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team	
☐ #151: Protonium vulgatum et nullus suscipit	Darius Funchado	Sales	☐ John Doe	No Team	Waiting Agent: 0
☐ #152: Olerum et ipsa	Anna Zornaro	Regulation and Control of Magical Creatures > Control	☐ John Doe	No Team	Waiting Agent: 0
☐ #153: Olerum suscipit	Marcel Fuchler	Regulation and Control of Magical Creatures > Regulation	☐ John Doe	No Team	Waiting Agent: 0
☐ #154: Regum suscipit	Darius Gattus	Sales	☐ John Doe	No Team	Waiting Agent: 0
☐ #155: Protonium fender ut nullus suscipit	Samuel Swift	Regulation and Control of Magical Creatures > Regulation	☐ John Doe	Level 1	Waiting Agent: 0
☐ #156: Tenebris, tenebris -> Hare the Dromaeus indignus	Joe Kool	Regulation and Control of Magical Creatures > Control	☐ John Doe	Support	Waiting Agent: 0
☐ #158: Tenebris tenebris tenebris tenebris tenebris	Amelia No. 1	Support	☐ John Doe	Support	Waiting Agent: 0
☐ #159: Tenebris tenebris tenebris tenebris	Tom Hopt	Regulation and Control of Magical Creatures > Regulation	☐ John Doe	Support	Waiting Agent: 0
☐ #160: Ut suscipit	Darius Pace	Wizards	☐ John Doe	Level 2	Waiting Agent: 0
☐ #161: I have to test how often you locked back once or twice	Maria Coy	Sales	☐ John Doe	No Team	Waiting Agent: 0
☐ #162: Tenebris tenebris tenebris tenebris	Henry Cracker	Regulation and Control of Magical Creatures > Control	☐ John Doe	Support	Waiting Agent: 0
☐ #163: VEHV about remarks, and one thought I was	Joe Kool	Support	☐ John Doe	No Team	Waiting Agent: 0
☐ #164: Bitter tenebris et suscipit tenebris	Wayne Carroll	Sales	☐ John Doe	Level 1	Waiting Agent: 0
☐ #165: And the most of that is "OK, No team, that	Joe Kool	Wizards	☐ John Doe	Support	Waiting Agent: 0
☐ #166: Ut suscipit tenebris tenebris	Corinne Kool	Sales	☐ John Doe	No Team	Waiting Agent: 0
☐ #167: Luteum tenebris tenebris et tenebris	Margot Mous	Sales	☐ John Doe	No Team	Waiting Agent: 0

Коментар (1)

Lara Proud

преди 7 месеца

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!