



Помощен Център > Общност > Feature Request > Include cc'd participants in the ticket PDF download and Print copy

Include cc'd participants in the ticket PDF download and Print copy Collecting Feedback

Angel

• Име на форума: #Feature Request

My Agents are trying to download some tickets as a PDF, however the problem is we cannot see who are the cc'd recipients. We'd like this information to be included when downloading or printing a ticket.