



<u>Помощен Център</u> > <u>Общност</u> > <u>Feature Request</u> > <u>For agents to get notifications if their</u> <u>reply has bounced</u>

For agents to get notifications if their reply has bounced Collecting Feedback

- Zachery Woods
- Име на форума: #Feature Request

Would like a way to an agent that their reply did not get delivered (eg. email/trigger), as well as an option for "read"/"open" tracking.