



Помощен Център > Общност > Feature Request > Add variable to use 'Current assigned agent'

Add variable to use 'Current assigned agent' Collecting Feedback

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- Име на форума: #Feature Request
- Useful if you want to use a trigger/automation to have actions that run only when the person repyling etc is not the assigned agent too.
- e.g 'when the agent is not the 'assigned agent' add them as a follower