Introducing Deskpro's WooCommerce integration

Product (Admin) - (‪۰‬) تعليقات - Lara Proud - 2023-05-22

Introducing our WooCommerce integration which enables your Agents to efficiently manage customer details, orders, and streamline your ecommerce operations.
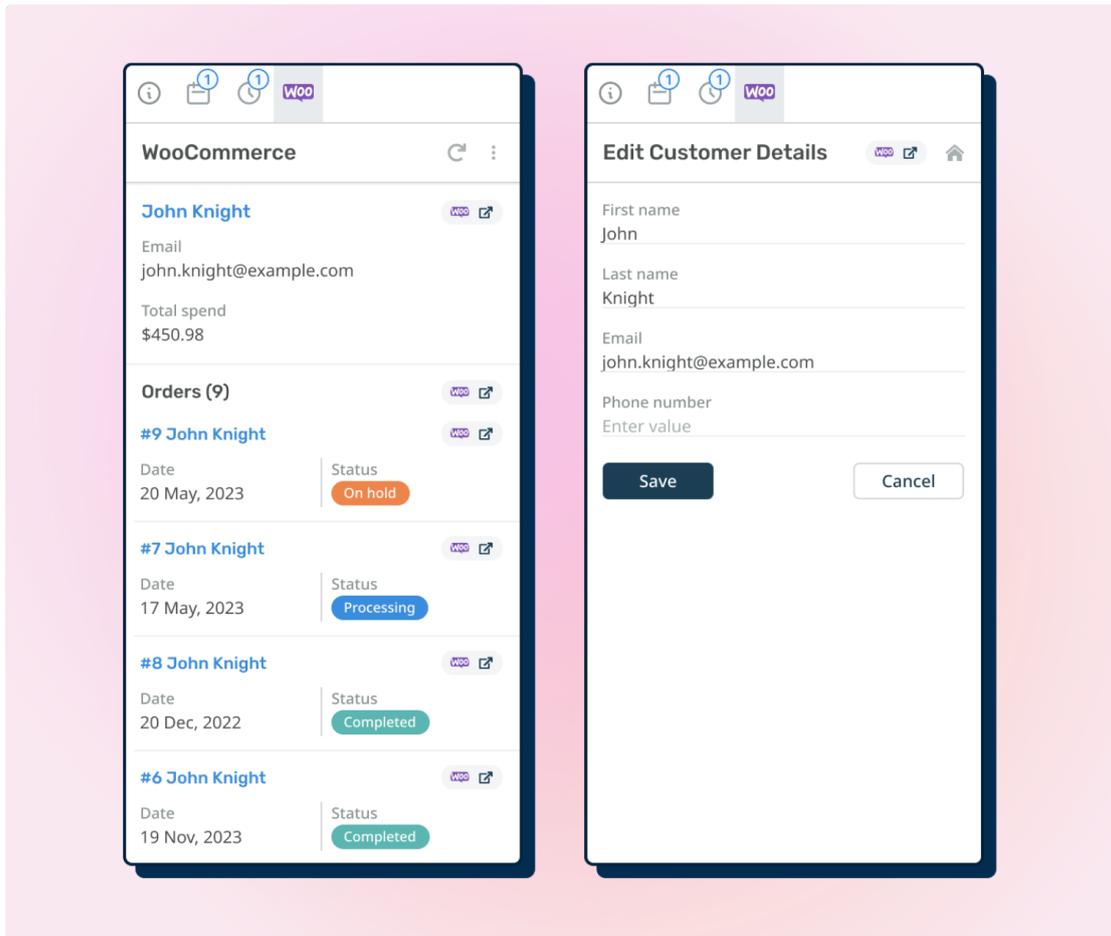
The WooCommerce app within Deskpro offers a seamless experience by providing you with comprehensive information about your customers' activities. With the WooCommerce integration, you can:

- View customer details and order overview
- View their order details
- Edit Contact details
- Edit orders
- And add and edit order notes

The addition of the WooCommerce integration is a further step forward for businesses seeking efficient customer management and streamlined order processing. This integration empowers support agents to provide a more personalized and effective experience to customers, ultimately enhancing customer satisfaction and loyalty.

You can install the WooCommerce app from the helpdesk easily. Go to **Apps & Integrations > Apps** and from the **Available** tab, select WooCommerce and follow our Setup Guide to connect your WooCommerce account to your helpdesk.