

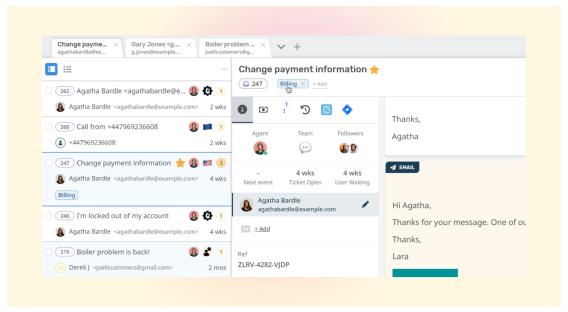
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We have enhanced the usefulness of our Labels feature

Lara Proud - 2022-11-01 - يعليقات (٠) - Lara Proud

We have enhanced the helpfulness of our Labels feature by making them clickable from the header bar across .the interface

Now, if you click on the text on a label on the left-hand side, it will load a complete list of all the objects in that part of the helpdesk with that label applied, e.g., if you click on the ticket label 'Complaints' you will see a list of all Tickets with the 'Complaints' label



:This feature will work across various types of items across the helpdesk where you can apply labels

- Tickets •
- Users •
- Organizations ullet
- Knowledgebase Articles
 - News Posts
 - Files •
 - Community Topics •

.Plus, you can still remove labels from any of these items by clicking on the cross on the right-hand side