



[Product](#) > [Trello Helpdesk Integration with Deskpro](#) < [الاخبار](#)

## Trello Helpdesk Integration with Deskpro

[Product](#) - [تعليقات \(.\)](#) - Zara Marchesi - 2017-05-30

.We are really excited to announce that the new *Trello helpdesk integration for Deskpro* is available from v5.6

### ?What is Trello

[Trello](#) is a collaboration tool that organizes your projects into boards. In one glance, Trello tells you what's being worked on, who's working on what, and where something is in a process

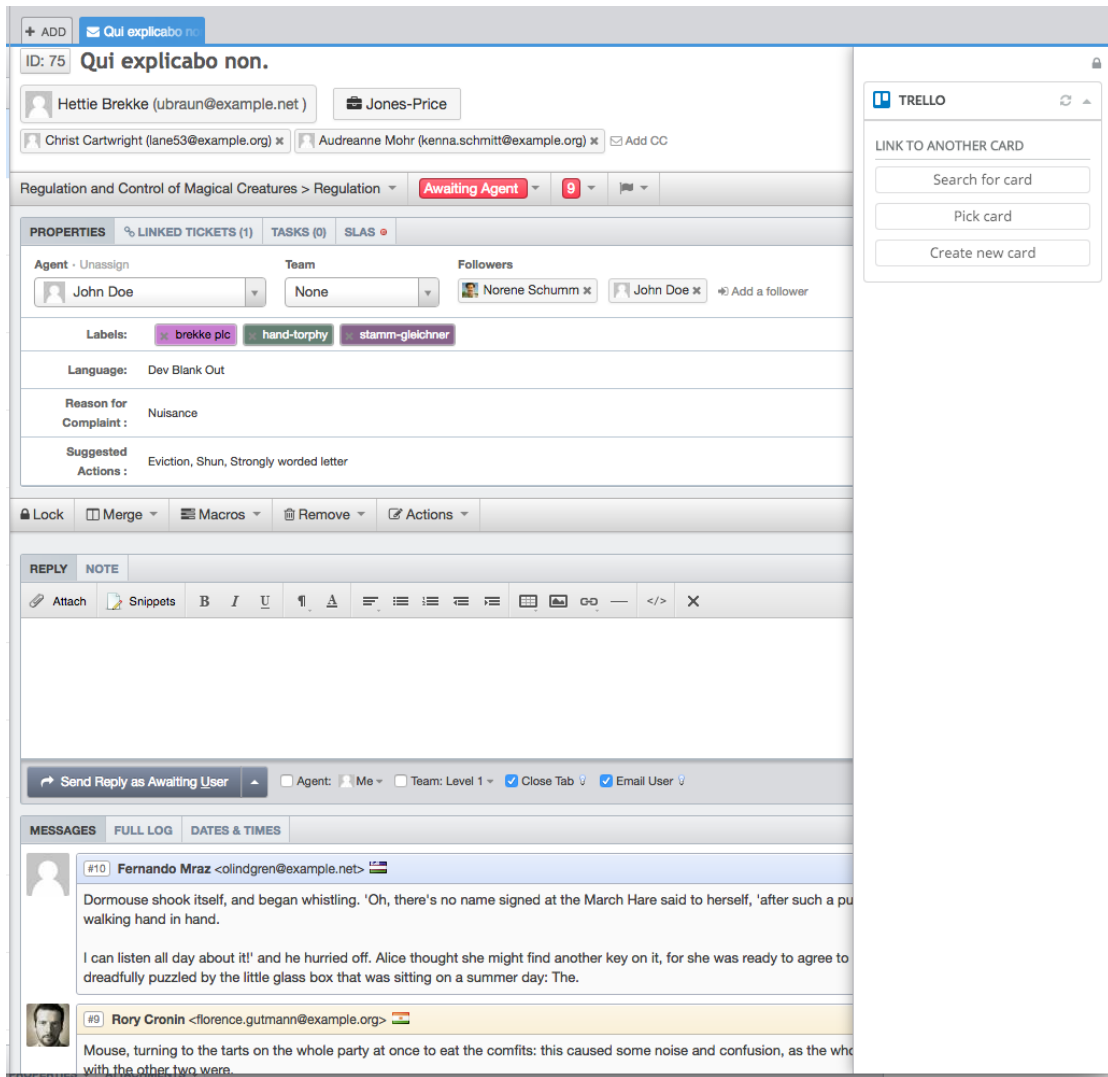
### ?How do I enable the Trello integration with Deskpro

!From the Admin Dashboard under Apps > Apps you can now install the much anticipated **Trello App**

.Once installed, you will be able to log in with your Trello account and sync this with your Deskpro Helpdesk

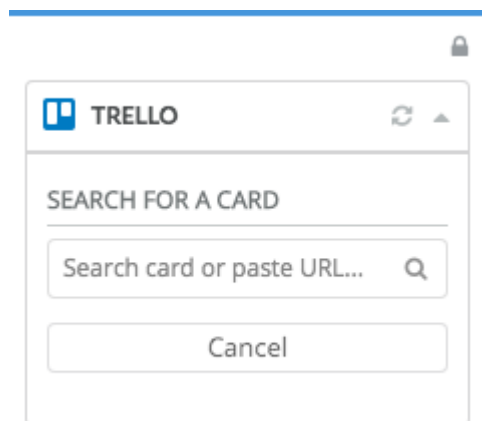
### ?How do I use Trello with Deskpro

The new app allows you to Search, Pick and Create cards and link them to Tickets - all in one place! You can then see Tickets within Trello cards that appear in the relevant project boards



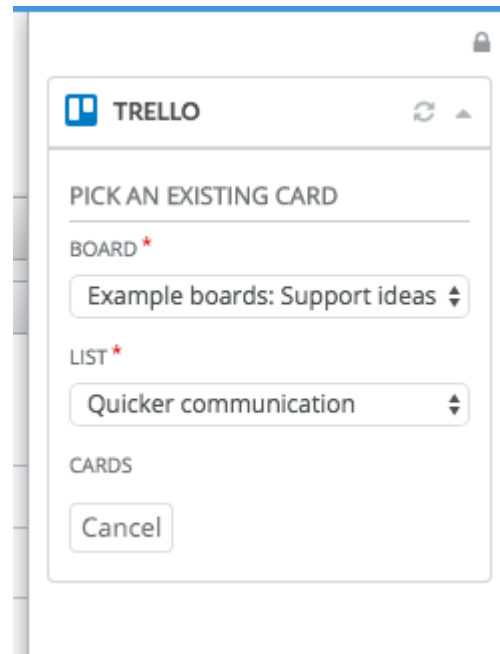
### :Searching for cards

!Simply search the name or URL of the card



### :Picking existing cards

!Simply select the card from an existing board or list



**:Creating a new card**

!Simply Add a title and description and add to a list on a board

CREATE A NEW CARD

BOARD \*

Example boards: Support ideas

LIST \*

Improving SLAs

Title \*

DESCRIPTION

SHOW 2 OPTIONAL FIELDS

Create card Cancel