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Trello Helpdesk Integration with Deskpro

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.We are really excited to announce that the new *Trello helpdesk integration for Deskpro* is available from v5.6

?What is Trello

[Trello](#) is a collaboration tool that organizes your projects into boards. In one glance, Trello tells you what's being worked on, who's working on what, and where something is in a process

?How do I enable the Trello integration with Deskpro

!From the Admin Dashboard under Apps > Apps you can now install the much anticipated **Trello App**

.Once installed, you will be able to log in with your Trello account and sync this with your Deskpro Helpdesk

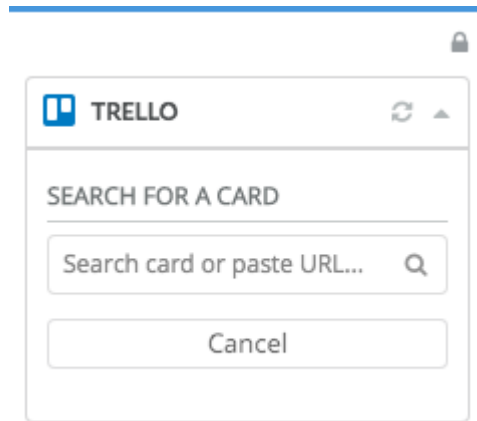
?How do I use Trello with Deskpro

The new app allows you to Search, Pick and Create cards and link them to Tickets - all in one place! You can then see Tickets within Trello cards that appear in the relevant project boards



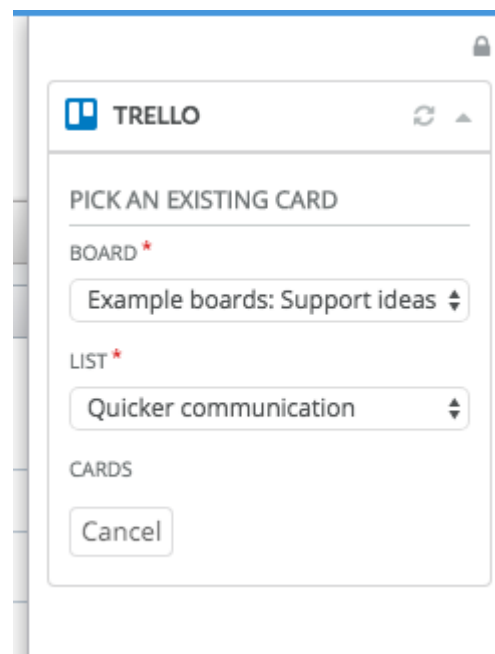
:Searching for cards

!Simply search the name or URL of the card



:Picking existing cards

!Simply select the card from an existing board or list



:Creating a new card

!Simply Add a title and description and add to a list on a board

CREATE A NEW CARD

BOARD *

Example boards: Support ideas

LIST *

Improving SLAs

Title *

DESCRIPTION

SHOW 2 OPTIONAL FIELDS