

## Streamline Your IT Asset Management with Deskpro

(Product (Admin - (٠) تعليقات - Lara Proud - 2024-08-14

We are excited to announce the launch of our latest integration: <u>Lansweeper</u>! This powerful addition is designed to streamline your IT asset management by seamlessly connecting .Lansweeper's extensive capabilities directly from Deskpro



Lansweeper is known for its robust IT asset management features, providing detailed insights into hardware, software, and network devices. By integrating your Lansweeper account with Deskpro, you can access a comprehensive view of your IT environment, all .from within your help desk interface

Deskpro's Lansweeper integration significantly streamlines asset management in several :ways

**Link Device to User:** Link devices to specific users, making it easy to track who is • using which device. This is particularly useful for troubleshooting and support .purposes

**Search List of Devices:** Easily search for devices across your network, making it • .simple to find specific devices or groups of devices in Deskpro

## **How to Get Started**

Getting started with the Lansweeper integration is easy, navigate to **Admin > Apps & Integrations > Apps**, open the **Available** tab, select **Lansweeper**, and follow the setup instructions. Within minutes, you'll have access to your IT asset information directly within .your Deskpro environment

Stay ahead of the curve with Deskpro and Lansweeper – the perfect combination for !efficient IT asset management and exceptional customer support