




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## Stay up to date with all of Deskpro's recent changes

([Product \(Agent\)](#) - [تطبيقات \(.\)](#)) - Lara Proud - 2022-08-30

In addition to our Latest Updates pop up, we are announcing our brand new **Recent Changes** App! You can find a complete list of all the newest features that have been released via the App in the Agent interface

The screenshot shows the Deskpro Agent interface. On the left is a sidebar with navigation options: Tickets, Queues, MY INBOX, Mine, I'm Following, My Team's, My Open, INBOX, Unassigned, Awaiting Agent, Pending, All Open, Lists, Searches, Problems, My Stars, and Labels. The main area displays a list of tickets. The first ticket is '2798 New product intro...' by Cameron Williamson. The second is '123457 Booking link' by Christopher Padfield. The third is '4846 Set up your first p...' by Savannah Nguyen. The fourth is '6890 New product unlo...' by Darrell Steward. The fifth is '7791 Get set on autoship' by Eleanor Pena. The sixth is '8829 The unseen of sp...' by Jerome Bell. The seventh is '1439 Learn how to mas...' by Kathryn Murphy. The eighth is '8811 Compensation Plan' by Kristin Watson. The ninth is '3933 New product intr...' by Devon Lane. The tenth is '6065 Sponsorship upd...' by Floyd Miles. The eleventh is '4349 Learn how to mas...' by Cody Fisher. The twelfth is '5028 Set your goals for...' by Kenneth James. A 'Booking link' section shows a link to '123457' with an 'Add' button. A 'Ticket Information' section shows details for 'Christopher Padfield' and 'Darrell Steward'. A 'Latest News' section on the right highlights 'Quicker access to tickets' and 'Report on user waiting time and first reply time within working hours'.

Access the app by clicking on the  icon in the top right-hand corner of the interface (next to Agent IM). From the app, you will see a continuous feed of all the latest changes and features that are available on your helpdesk

You can scroll through the list in the app and see all the new functionality we have added to Deskpro, or you can view the updates in the Help Center by clicking on the redirect arrow icon in the top corner