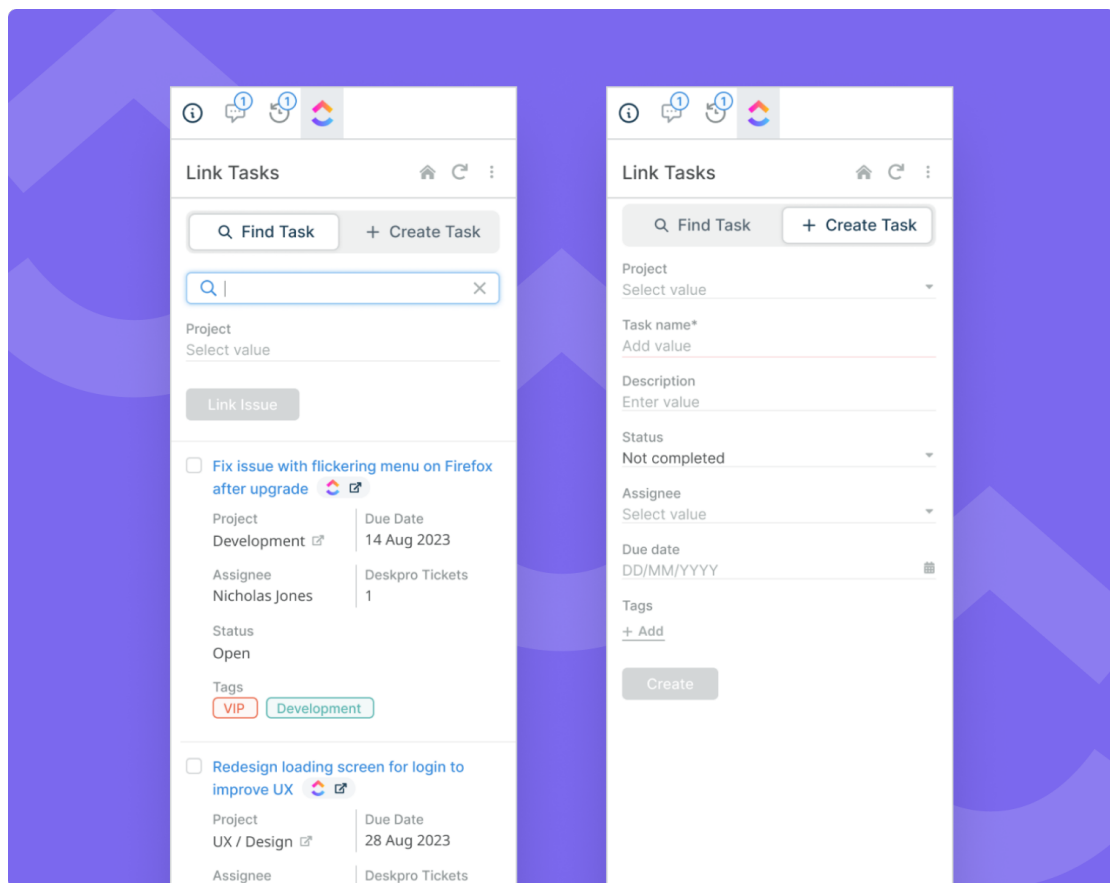


# Simplify task management with the ClickUp integration

(Product (Admin - تعليقات (.) - Lara Proud - 2023-08-07

Our new [ClickUp](#) integration brings together task management and ticketing capabilities, empowering support agents to streamline communication with users and efficiently manage tasks without leaving the Deskpro platform.



:With the ClickUp integration, your agents can

**Link tasks to tickets:** Create new Tasks or find existing ones from ClickUp to link to Deskpro tickets. Your **1** agents can access essential information from ClickUp while interacting with users helping enhance communication, ensuring agents have all the relevant task details right at their fingertips.

**View comprehensive task details:** Stay updated on the status and properties of your ClickUp tasks without **2** the hassle of navigating away from Deskpro. The integration enables agents to view the most up-to-date information related to their tasks, including task descriptions, due dates, assignees, priorities, and more. With this comprehensive view, agents can make well-informed decisions and deliver more accurate and timely responses to users.

**Edit tasks from Deskpro:** Agents can edit various task properties directly within Deskpro. Update task **3** descriptions, adjust due dates, change assignees, and modify priorities without switching platforms. This flexibility ensures that your task management remains dynamic and efficient.

**Add comments to tasks:** Collaboration is made easy with the ability to add comments to your ClickUp tasks .**4**  
.directly from Deskpro, ensuring smooth workflows and fostering a collaborative environment