

## Simplify task management with the ClickUp integration

(Product (Admin - (.) تعليقات - Lara Proud - 2023-08-07

Our new [ClickUp](#) integration brings together task management and ticketing capabilities, empowering support agents to streamline communication with users and efficiently manage .tasks without leaving the Deskpro platform



:With the ClickUp integration, your agents can

**Link tasks to tickets:** Create new Tasks or find existing ones from ClickUp to link to **.1** Deskpro tickets. Your agents can access essential information from ClickUp while interacting with users helping enhance communication, ensuring agents have all the .relevant task details right at their fingertips

**View comprehensive task details:** Stay updated on the status and properties of your **.2** ClickUp tasks without the hassle of navigating away from Deskpro. The integration enables agents to view the most up-to-date information related to their tasks, including task descriptions, due dates, assignees, priorities, and more. With this comprehensive view, agents can make well-informed decisions and deliver more accurate and timely responses .to users

**Edit tasks from Deskpro:** Agents can edit various task properties directly within **.3** Deskpro. Update task descriptions, adjust due dates, change assignees, and modify priorities without switching platforms. This flexibility ensures that your task management .remains dynamic and efficient

**Add comments to tasks:** Collaboration is made easy with the ability to add comments **.4** to your ClickUp tasks directly from Deskpro, ensuring smooth workflows and fostering a .collaborative environment