

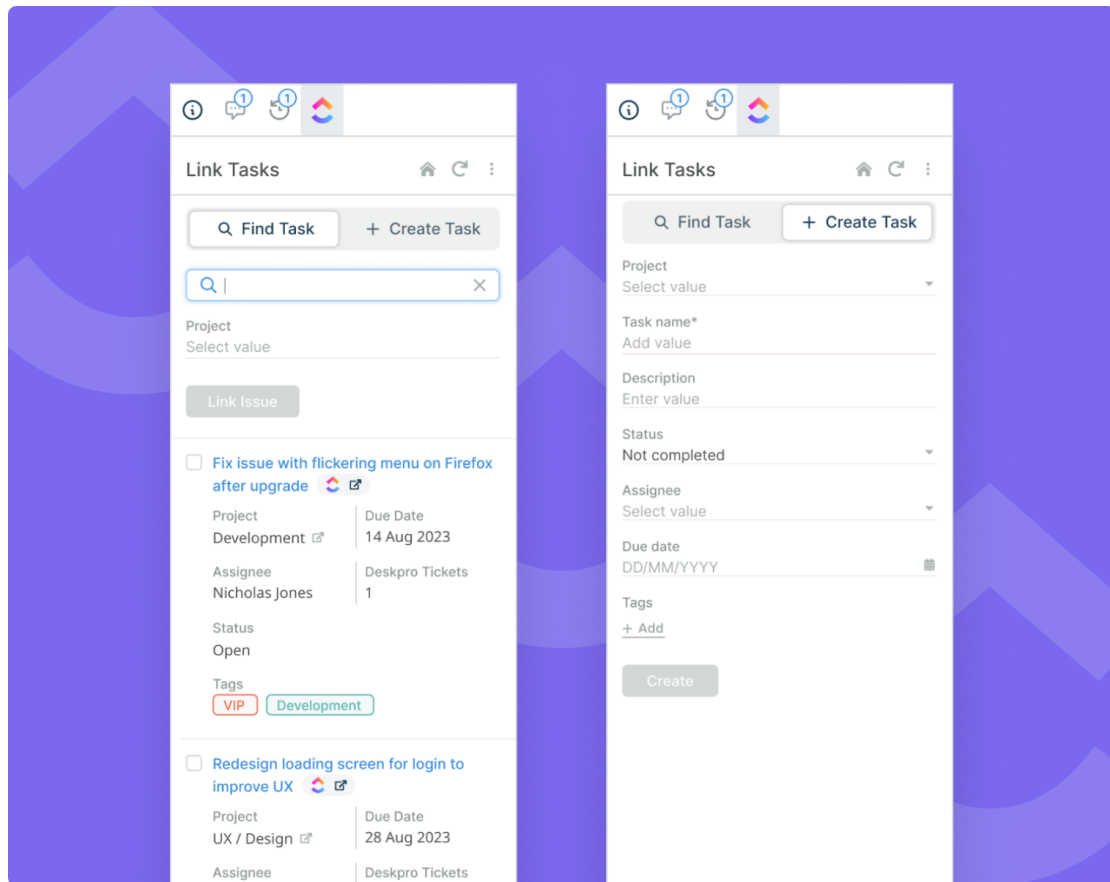


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Simplify task management with the ClickUp integration

([Product \(Admin\)](#) - [تعليقات](#) (.) - Lara Proud - 2023-08-07)

Our new [ClickUp](#) integration brings together task management and ticketing capabilities, empowering support agents to streamline communication with users and efficiently manage tasks without leaving the Deskpro platform.



:With the ClickUp integration, your agents can

Link tasks to tickets: Create new Tasks or find existing ones from ClickUp to link to Deskpro tickets. Your **1** agents can access essential information from ClickUp while interacting with users helping enhance communication, ensuring agents have all the relevant task details right at their fingertips.

View comprehensive task details: Stay updated on the status and properties of your ClickUp tasks without **2** the hassle of navigating away from Deskpro. The integration enables agents to view the most up-to-date information related to their tasks, including task descriptions, due dates, assignees, priorities, and more. With this comprehensive view, agents can make well-informed decisions and deliver more accurate and timely responses to users.

Edit tasks from Deskpro: Agents can edit various task properties directly within Deskpro. Update task **3** descriptions, adjust due dates, change assignees, and modify priorities without switching platforms. This flexibility ensures that your task management remains dynamic and efficient.

Add comments to tasks: Collaboration is made easy with the ability to add comments to your ClickUp tasks .4
.directly from Deskpro, ensuring smooth workflows and fostering a collaborative environment