

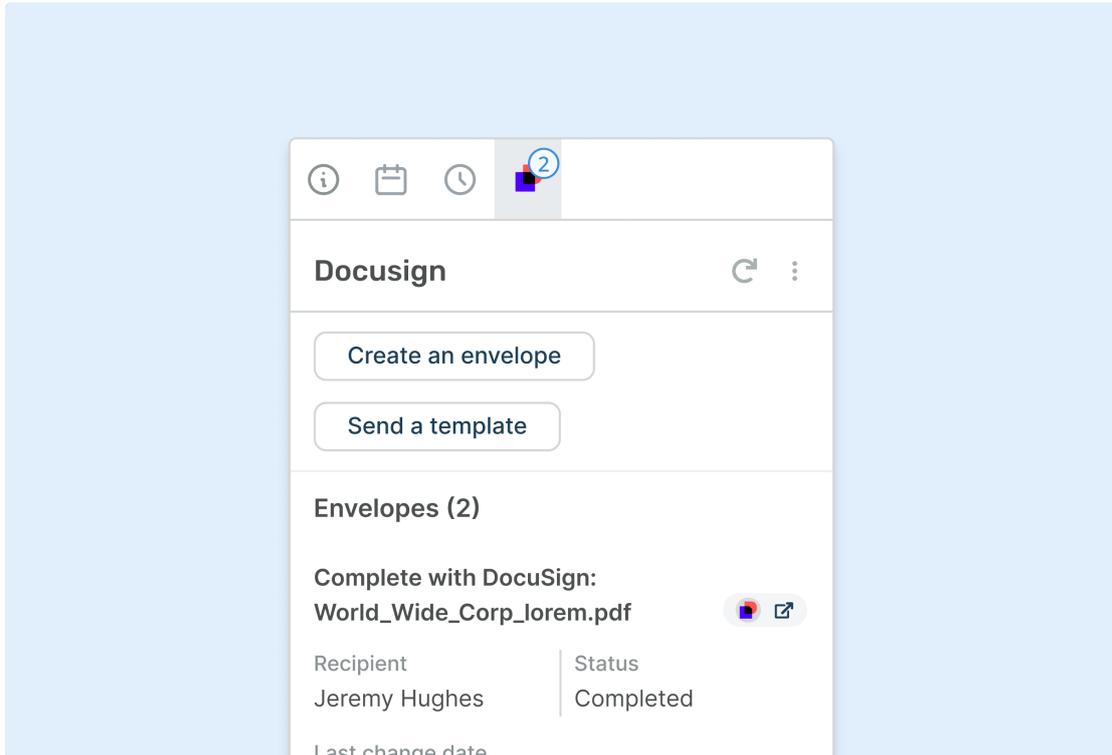


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Send & Track DocuSign Documents in Deskpro

([Product \(Admin\)](#) - [تعليقات \(0\)](#) - Lara Proud - 2025-09-23)

You can now manage document signing workflows for your users directly from Deskpro with our **DocuSign App** integration.



:With DocuSign you can

- **Automatic User Matching:** Deskpro users are matched to DocuSign recipients using their email address.
- **Manual Matching Option:** If no match is found, you can link a DocuSign user manually.
- **View Document Status:** See all envelopes (documents) linked to the user, including whether they've been completed.
- **:Send New Documents**
 - .Choose a DocuSign template
 - .(Select recipients (Deskpro autofills the current user's email, but you can add more
 - .Add a subject and message
 - .Send directly via email from Deskpro

.This makes it easier for agents to track and send signature requests without ever leaving the help desk