

New: New keyboard shortcuts

Product - (1) تعليق - Chris Padfield - 2013-03-21

New keyboard shortcuts are available on the ticket tab to allow you to perform common tasks even faster

alt+r: Sends your reply

alt+s: Opens the snippets directory

alt+o: Opens the reply actions menu

alt+u: Sets the reply action to Awaiting User

alt+a: Sets the reply action to Awaiting Agent

alt+d: Sets the reply action to Resolved

.Note: For Mac users, use `ctrl` instead of `alt`