

Product > New: New keyboard shortcuts < الاخبار

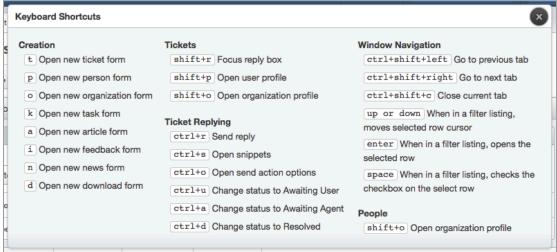
New: New keyboard shortcuts

Chris Padfield - 2013-03-21 - يعليق (1)

.New keyboard shortcuts are available on the ticket tab to allow you to perform common tasks even faster

alt+r: Sends your reply
alt+s: Opens the snippets directory
alt+o: Opens the reply actions menu
alt+u: Sets the reply action to Awaiting User
alt+a: Sets the reply action to Awaiting Agent
alt+d: Sets the reply action to Resolved

.Note: For Mac users, use ctrl instead of alt



. View all of the keyboard shortcuts by clicking the agent preferences in the top-right of the window, and opening up 'Help

- البطاقات
- keyboard-shortcuts-20130320
 - <u>build-251</u> •

تعليق (1)

نعليق (1)

JZ **Juraj Zopp**

منذ 5 سنوات

Ctrl+shift+C starts on Chrome developer tools - console, however I would like to close the current ticket (tab) by ?some shortcut. Can shortcut for closing ticket/tab be changed, so users can use it in Chrome