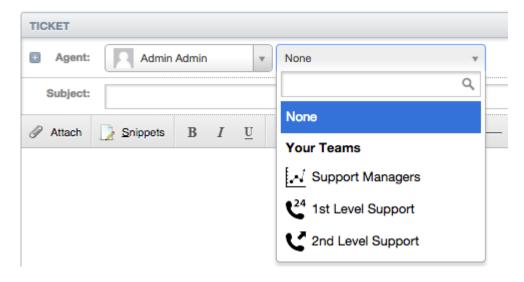


Product > New Feature: Time for a Team Picture < الاخبار

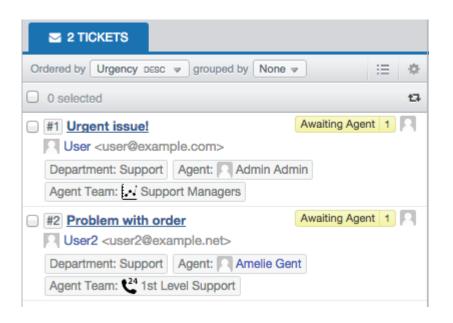
## **New Feature: Time for a Team Picture**

Ben Henley - 2014-10-02 - <u>تعليقات</u> - Ben Henley

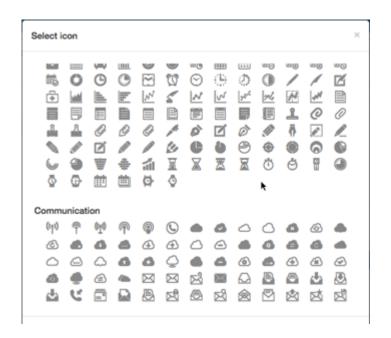
.DeskPRO already lets your agents have avatars: now we've added **avatars for agent teams** too .You can give each team its own avatar (identifying icon) that will be used throughout the agent interface



.It's especially useful when you're looking at a list of tickets; now you can identify the assigned team at a glance



.You can choose from hundreds of preloaded avatars, or upload your own



.To set your team a vatars, just go to  $\mathbf{Admin} > \mathbf{Agents} > \mathbf{Teams}$ 

## مواضيع ذات صلة

- New Feature: Better Search for Users •
- New Feature: Email Log Mass Actions •
- New Feature: Shift-Click To Open Tabs In Background
  - New Feature: Chat Search •
  - New Feature: Department Avatars •
  - New Feature: This Season's Designer Labels
    - New Feature: Even Better Automation •
    - New Feature: Create Tasks Automatically
      - New Feature: Close Tabs in Bulk
        - New Feature: Primary Teams •
        - DeskPRO Build #370 Released •