

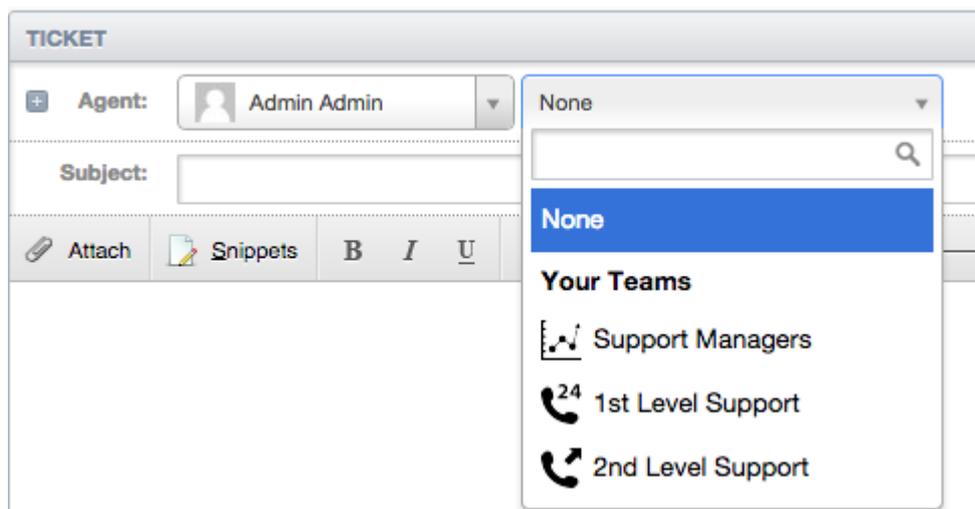


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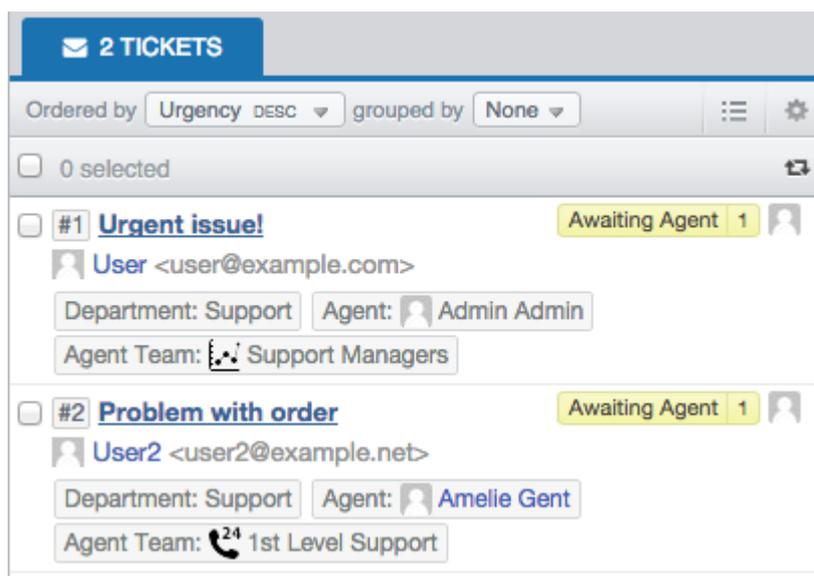
New Feature: Time for a Team Picture

[Product](#) - [تعليقات \(٠\)](#) - Ben Henley - 2014-10-02

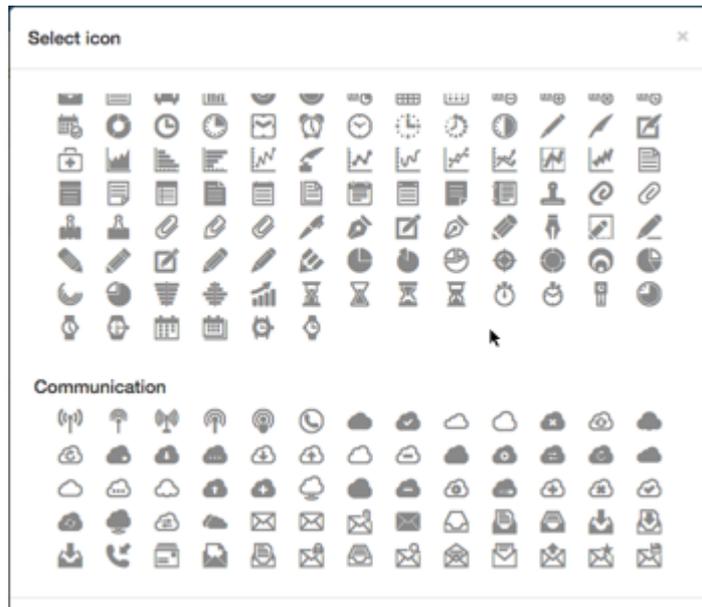
.DeskPRO already lets your agents have avatars: now we've added **avatars for agent teams** too. You can give each team its own avatar (identifying icon) that will be used throughout the agent interface



.It's especially useful when you're looking at a list of tickets; now you can identify the assigned team at a glance



.You can choose from **hundreds of preloaded avatars**, or upload your own



.To set your team avatars, just go to **Admin > Agents > Teams**

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- [New Feature: Email Log Mass Actions](#)
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- [New Feature: Primary Teams](#)
- [DeskPRO Build #370 Released](#)