

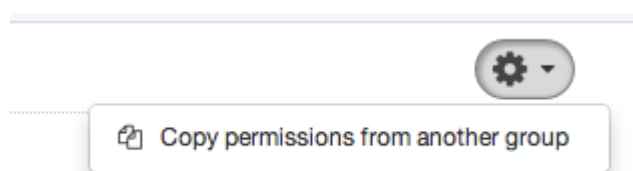
## New Feature: Set Up Permissions Faster

Product - (0) تعليقات - Ben Henley - 2014-08-28

DeskPRO's powerful agent permissions system gives you fine-grained control over what agents can do

.Now we've made it easier to set up and manage with two time-saving interface tweaks

When you're creating a new permission group, you can now copy the settings from an existing group



.You'll also find a new **Toggle All** control to turn a whole column of permissions on or off

| Tickets      |                                     | Chat                     |  |
|--------------|-------------------------------------|--------------------------|--|
| Department   | Assign                              | Full                     |  |
| Toggle All   | <input checked="" type="checkbox"/> | <input type="checkbox"/> |  |
| Sales        | <input checked="" type="checkbox"/> | <input type="checkbox"/> |  |
| Support      | <input checked="" type="checkbox"/> | <input type="checkbox"/> |  |
| Partnerships | <input checked="" type="checkbox"/> | <input type="checkbox"/> |  |