

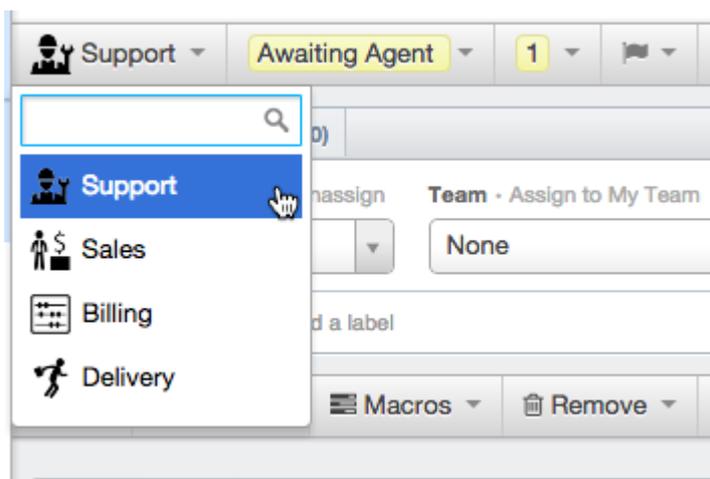


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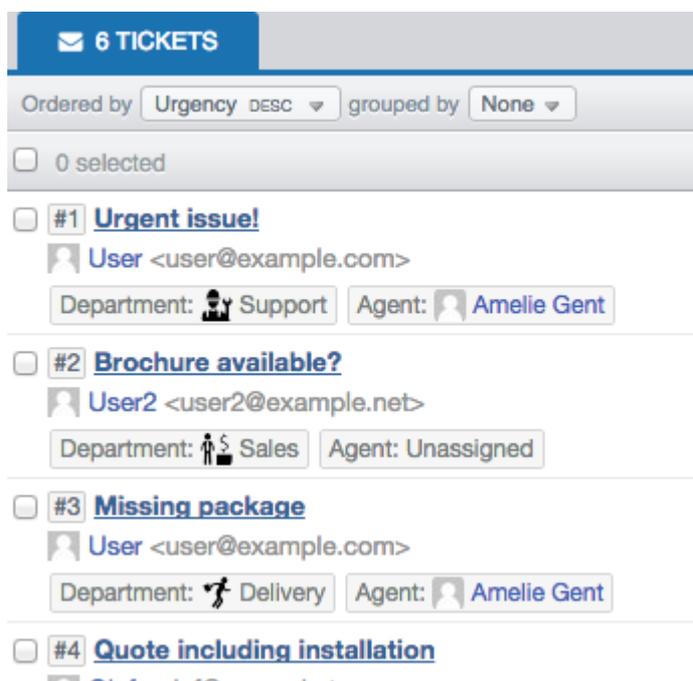
## New Feature: Department Avatars

[Product](#) - [تعليقات \(.\)](#) - Ben Henley - 2014-10-02

You can now distinguish your departments in the agent interface with **avatars**



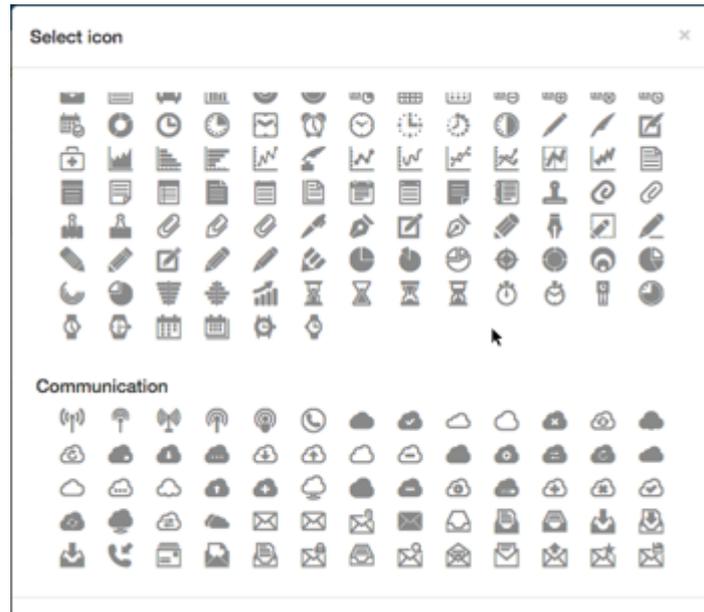
When you're browsing a list of tickets, avatars make it easy to distinguish the departments at a glance



To set up avatars for your departments, go to **Admin > Tickets > Departments**. You can also add them to your

.chat departments at **Admin > Chat > Departments**

.We've preloaded a selection of hundreds of icons for you to choose from, or you can upload your own



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