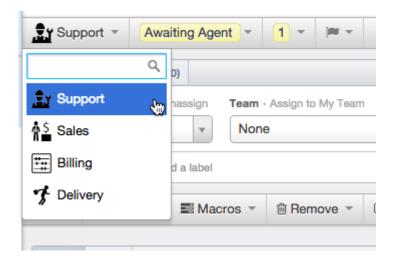


Product > New Feature: Department Avatars < الاخبار

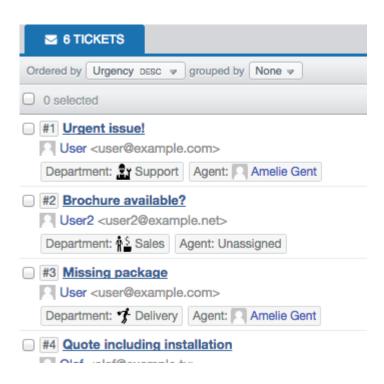
New Feature: Department Avatars

Ben Henley - 2014-10-02 تعلیقات - Ben Henley

. You can now distinguish your departments in the agent interface with avatars



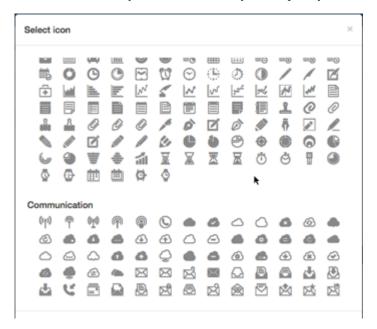
. When you're browsing a list of tickets, a vatars make it easy to distinguish the departments at a glance



To set up avatars for your departments, go to Admin > Tickets > Departments. You can also add them to your

.chat departments at Admin > Chat > Departments

.We've preloaded a selection of hundreds of icons for you to choose from, or you can upload your own



مواضيع ذات صلة

- New Feature: Better Search for Users •
- New Feature: Email Log Mass Actions •
- New Feature: Shift-Click To Open Tabs In Background
 - New Feature: Chat Search •
 - New Feature: Time for a Team Picture •
 - New Feature: This Season's Designer Labels
 - New Feature: Even Better Automation •
 - New Feature: Create Tasks Automatically
 - New Feature: Close Tabs in Bulk
 - New Feature: Primary Teams •
 - DeskPRO Build #370 Released •