





















New Feature: Click-to-edit fields on tickets

Product - تعليقات (.) - Lauren Cumming - 2017-01-17

We are always looking for ways to improve your experience with Deskpro in terms of making it more user-friendly. This is why we have introduced 'Click-to-edit' fields on tickets. You can now simply click on any field in your ticket properties box, such as Workflow or Category, and edit it straight away. Click on a field, edit it and press save at the bottom to make a change. You don't have to click on the gear to make fields editable anymore .which is a great time saver and makes this process a lot more effortless

PROPERTIES		LINKED TICKETS (3)		TASKS (0)		SLAS	
Agent - Unassign		Team		Followers - Add Me			
<div>  John Doe </div>		<div>None</div>		 Add a follower			
Labels: Add a label							
Language: English							
Which option applies?:							
What date is this for?:							
Please add your recommendations:							
<div> <div>  Lock </div> <div>  Merge </div> <div>  Macros </div> <div>  Remove </div> <div>  Actions </div> </div>							
REPLY		NOTE					
<div> <div>  Attach </div> <div>  Snippets <div> <div>B</div> <div>I</div> <div>U</div> <div>  </div> <div>  </div> <div>  </div> <div>  </div> <div>  </div> <div>  </div> <div>  </div> <div>  </div> <div>  </div> <div>  </div> <div>  </div> </div> </div> </div>							