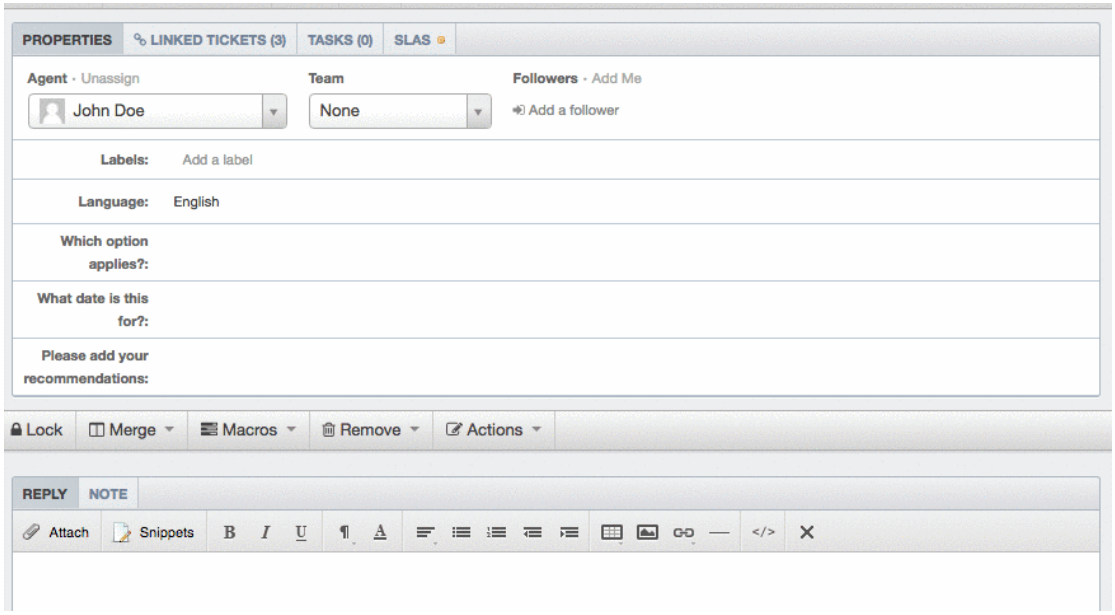
New Feature: Click-to-edit fields on tickets

Product - تعليقات (٠) - Lauren Cumming - 2017-01-17

We are always looking for ways to improve your experience with Deskpro in terms of making it more user-friendly. This is why we have introduced 'Click-to-edit' fields on tickets. You can now simply click on any field in your ticket properties box, such as Workflow or Category, and edit it straight away. Click on a field, edit it and press save at the bottom to make a change. You don't have to click on the gear to make fields editable anymore .which is a great time saver and makes this process a lot more effortless