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iPhone and Android Apps

Product - (4) تعليقات - Christopher Nadeau - 2013-09-17

DeskPRO for iPhone and Android



This initial version of the DeskPRO app includes:

- Access your ticket filters to get lists of tickets
- View individual tickets, to see the ticket messages, notes, and properties
- · Reply to tickets
- Change ticket properties like department, status, or agent
- Ticket notifications shows you real time ticket updates
- View inline images and download ticket attachments





تعليقات (4)

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Ken McKinnon

منذ 9 سنوات

?Is there any way you could add a search to this

Roshan

منذ 9 سنوات

? Is there a newer version that will be released

Sanjay

منذ 9 سنوات

.Very much required, as there is no way to reach out to unlisted ticket

Ben Henley

منذ 7 سنوات

. A new version with search and the ability to create new tickets is coming so on $% \left(1\right) =\left(1\right) \left(1\right) =\left(1\right) \left(1\right$