

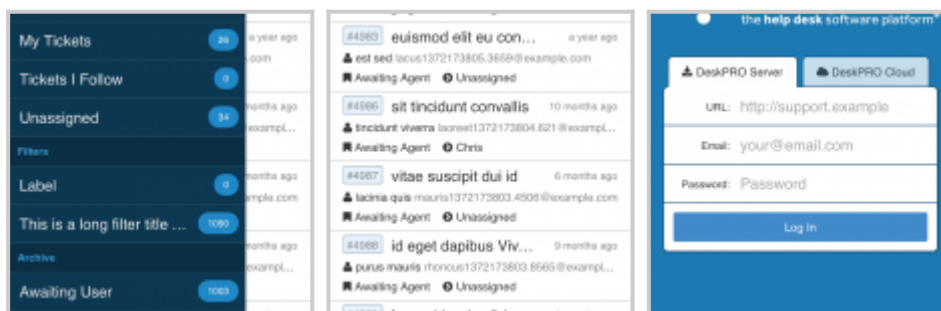


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iPhone and Android Apps

[Product](#) - [تعليقات \(٤\)](#) - Christopher Nadeau - 2013-09-17

DeskPRO for iPhone and Android



This initial version of the DeskPRO app includes:

- Access your ticket filters to get lists of tickets
- View individual tickets, to see the ticket messages, notes, and properties
 - Reply to tickets
- Change ticket properties like department, status, or agent
 - Ticket notifications shows you real time ticket updates
 - View inline images and download ticket attachments



[Get the Android app from Google Play](#)



[Get the iPhone app from the App Store](#)

تعليقات (٤)

تعليقات (٤)

KM Ken McKinnon

منذ 11 سنة

?Is there any way you could add a search to this

R Roshan

منذ 11 سنة

? Is there a newer version that will be released

S Sanjay

منذ 11 سنة

.Very much required, as there is no way to reach out to unlisted ticket

Ben Henley

منذ 9 سنوات

.A new version with search and the ability to create new tickets is coming soon