Deskpro

Product > Improved Snippets < الاخبار

Improved Snippets

Product - (٠) تعليقات - Chris Padfield - 2013-03-21

The snippets feature in DeskPRO has been improved for tickets and chats.

Shortcut Codes

You can now add *shortcut codes* to snippets. When you type a shortcut code into the replybox, the full snippet is automatically expanded. Use shortcut codes to quickly insert common snippets without having to open the snippets manager.

البطاقات

snippets-20130320

build-251