

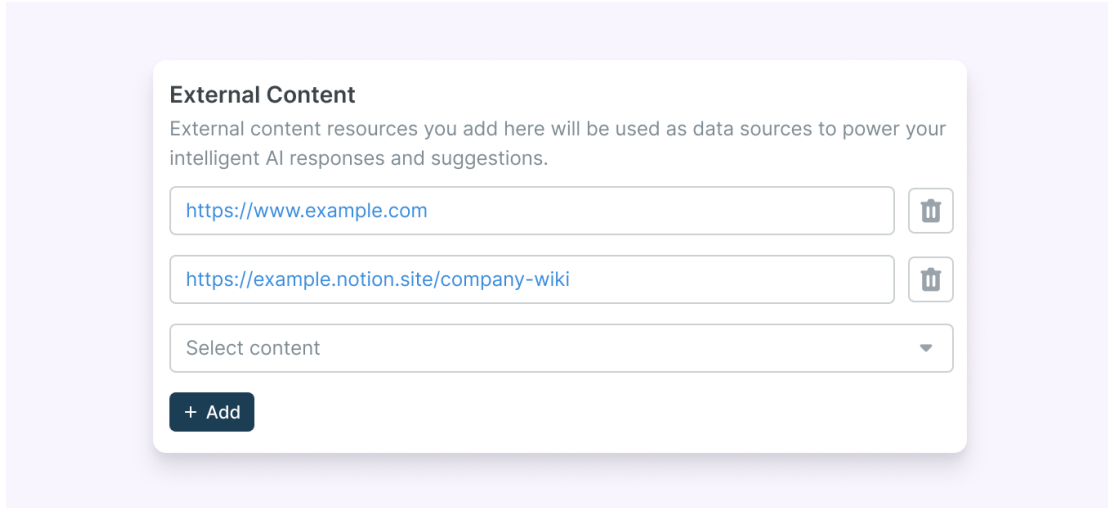


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Give your AI help desk external knowledge

([Product \(Admin\)](#) - (0) [تعليقات](#) - Lara Proud - 2025-05-20)

We're happy to introduce a new feature that can help your AI help desk provide even better support: Web Data Sources.



This feature lets you connect your Deskpro AI to information from external websites and knowledge bases. Think of it as giving your AI access to a broader range of knowledge, so it can answer customer questions more completely and accurately.

?What does this mean for you

.More comprehensive answers: Your AI can now draw on a wider range of information to help customers •

Happier customers: By providing more complete and accurate answers, you can improve customer satisfaction •

.Easier setup: Connecting a web source is straightforward and can be done through the admin interface •

.Want to learn more? You can find detailed instructions and helpful tips in our documentation