

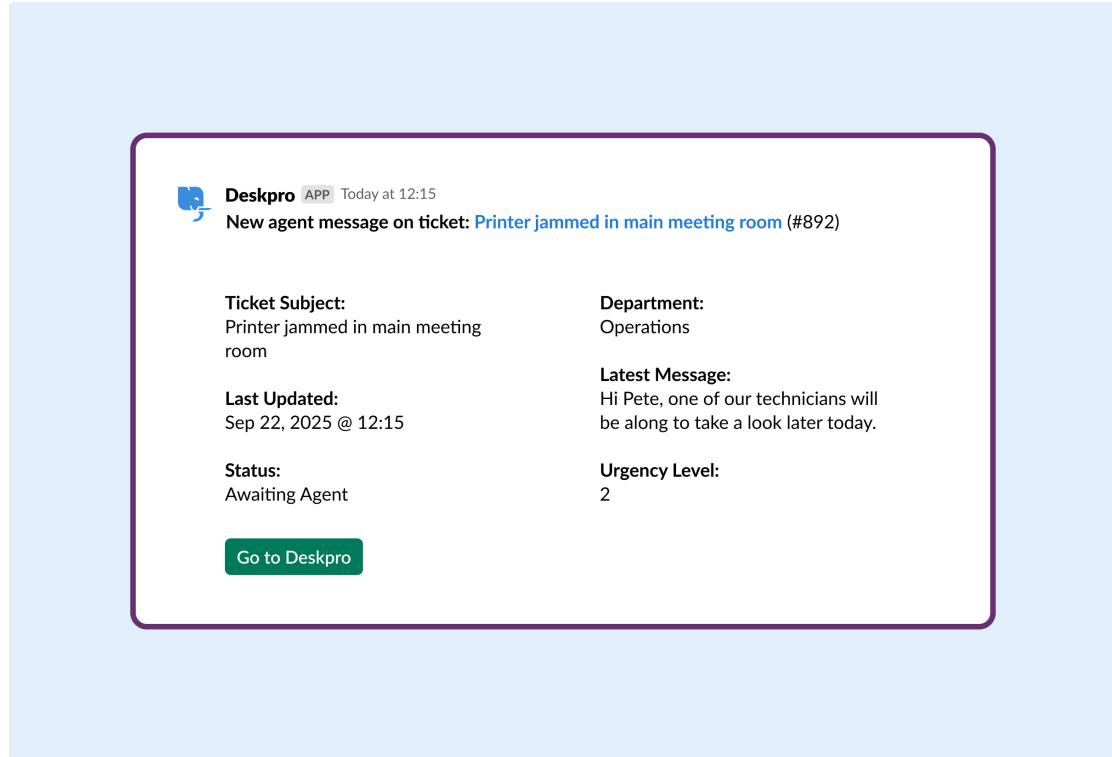


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Get Ticket Updates in Slack with Deskpro

[\(Product \(Agent - \(. تعلقات](#) - Lara Proud - 2025-09-23

You can now receive **Deskpro ticket notifications directly in Slack**, so you never miss an important update — even if you're not in Deskpro



Slack notifications let you see ticket activity in real time, right inside your Slack workspace. You can choose which updates you want to receive, like

When a ticket is assigned to you •

Updates for tickets in your team's queue •

Status changes or new messages •

.This keeps your team informed without needing to switch tabs or constantly check Deskpro

Note: You'll only see Slack notification preferences if your admin has connected Slack for your workspace