Feedback area changing to Community

Product - (.) تعليقات - Colin Dunn - 2019-09-02

Deskpro has changed the name of the current "feedback" area to "community" – at the moment, the changes are entirely visual, and the functionality of the section remains the same. This is getting us ready to build a fuller Community platform which will boast **more forum like features** and encourage extended **open collaboration** between members. The terminology has changed like so:

Old	New
Feedback Items	Community Topics
Feedback Types	Community Channels
Feedback Categories	Community Categories

This is a positive change which will foster a lot growth of this feature in future.

We understand that there may be situations where a public-facing change like this would need to be introduced slowly. We have made it extremely easy to safely revert these changes through our custom phrases tool. This can be completed in a few minutes by following instructions here.

We welcome you to contact our support department if you have any queries about this.