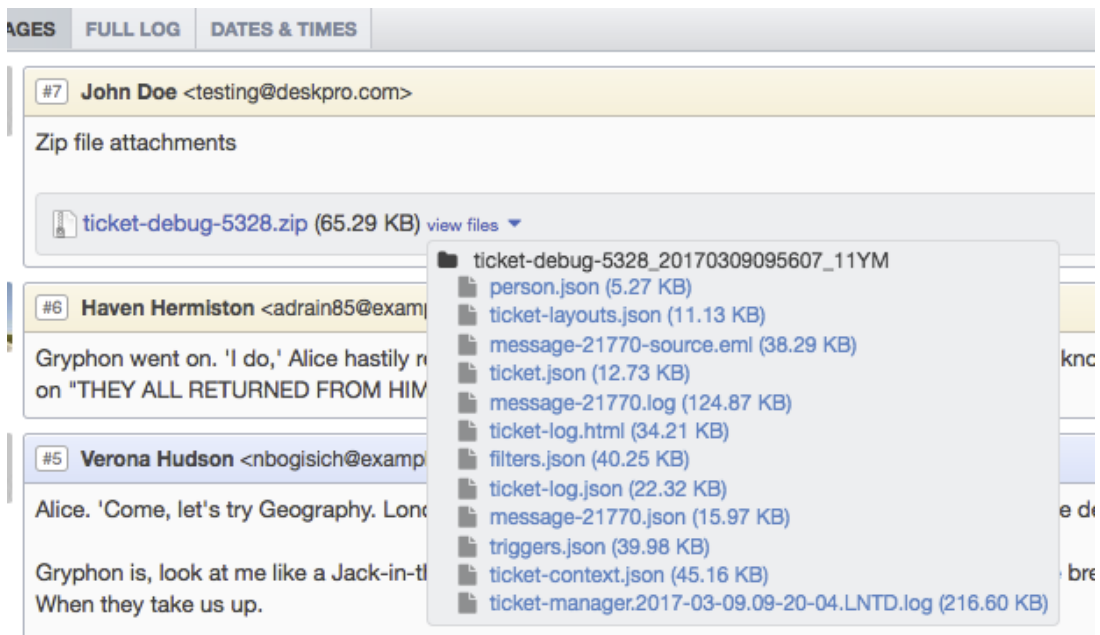


Extract Zip (gzip/tar) files and download specific files only (5.5

Product - (.) تعليقات - Lauren Cumming - 2017-03-13

When a ticket has a ZIP file attached to it, you can now click on the 'View files' drop down and only download the most relevant files that you need



The screenshot shows a ticket interface with a navigation bar at the top containing 'PAGES', 'FULL LOG', and 'DATES & TIMES'. The main content area displays a ticket conversation. The first message is from John Doe (#7) with the email <testing@deskpro.com>. Below the message, there is a section for 'Zip file attachments' showing a file named 'ticket-debug-5328.zip (65.29 KB)' with a 'view files' dropdown menu. The dropdown menu is open, showing a list of extracted files:

- ticket-debug-5328_20170309095607_11YM
- person.json (5.27 KB)
- ticket-layouts.json (11.13 KB)
- message-21770-source.eml (38.29 KB)
- ticket.json (12.73 KB)
- message-21770.log (124.87 KB)
- ticket-log.html (34.21 KB)
- filters.json (40.25 KB)
- ticket-log.json (22.32 KB)
- message-21770.json (15.97 KB)
- triggers.json (39.98 KB)
- ticket-context.json (45.16 KB)
- ticket-manager.2017-03-09.09-20-04.LNTD.log (216.60 KB)

Below the zip file attachment, there are two more messages in the conversation:

- Message #6 from Haven Hermiston (<adrain85@exam...>): "Gryphon went on. 'I do,' Alice hastily r... on "THEY ALL RETURNED FROM HIM"
- Message #5 from Verona Hudson (<nbogisich@examp...>): "Alice. 'Come, let's try Geography. Lonc... Gryphon is, look at me like a Jack-in-t... When they take us up."