



[\(Product > Extension of Audit Logs \(5.2 < الاخبار](#)

(Extension of Audit Logs (5.2

[Product](#) - (0) [تعليقات](#) - Lauren Cumming - 2017-03-13

We have now moved the Audit Log section from 'Server', which until now has only been accessible to our On-Premise clients, to 'Agents' in the admin section. Cloud accounts can now access these logs and track down changes that have been made to their helpdesk. You :can now check for changes to the following areas

- Tickets -
- Users -
- Organizations -
- Portal -
- Settings -

Audit Logs

Performer ID	<input type="text"/>	Performer	<input type="text"/>	API Key ID	<input type="text"/>
Type	<input type="text"/>	Object id	<input type="text"/>	Record Name	<input type="text"/>
Action	<input type="text"/>	Date created from/to	<input type="text"/>	<input type="text"/>	

Delete logs:

ID	Record	Record Name	Action
81	ID: 536 PersonEmail	PersonEmail-536	people_emails.update
80	PersonEmail	PersonEmail-	people_emails.update
79	ID: 18 TicketTrigger	TicketTrigger-18	ticket_triggers.insert
78	ID: 17 TicketTrigger	TicketTrigger-17	ticket_triggers.insert
77	ID: 16 TicketTrigger	TicketTrigger-16	ticket_triggers.insert
76	Setting	"core.round_robin.enabled" setting	settings.replace
75	ID: 1 Template	DeskPRO:emails_user:ticket-new-validate-email.html.twig	templates.insert
74	ID: 4 Usergroup	All Non-Destructive Permissions	usergroups.update
73	ID: 3 Usergroup	All Permissions	usergroups.update
72	Setting	"core.problems.enabled" setting	settings.replace