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Deskpro Release 2023.0.0

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We have released version 2023.0 of Deskpro. This post summarizes the updates we have made to our legacy product

New feature

We have added an Admin Tool to assist in upgrading to Deskpro Horizon to help ensure your legacy helpdesk is ready for the upgrade

Bug fix

(We have also fixed an issue where enabling v2 Snippets after upgrading them sometimes failed (SC 103960)

.For details of the previous Deskpro release, see [Deskpro 2022.2.3](#)