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Deskpro Release 2023.0.0

Deskpro Releases - (٠) تعليقات - Lara Proud - 2023-05-10

We have released version 2023.0 of Deskpro. This post summarizes the updates we have .made to our legacy product

New feature

We have added an Admin Tool to assist in upgrading to Deskpro Horizon to help ensure your legacy helpdesk \square .is ready for the upgrade

Bug fix

. (We have also fixed an issue where enabling v2 Snippets after upgrading them sometimes failed (SC 103960 \square

.For details of the previous Deskpro release, see Deskpro 2022.2.3