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# Deskpro Horizon Release 2024.8

Deskpro Releases - [تعليقات \(.\)](#) - Lara Proud - 2024-02-21

We're pleased to announce the release of Deskpro Horizon, version 2024.8. This update includes some improvements and several bug fixes.

## New Features

- .(We've updated permissions so only Admins can change agent contact information from the CRM (SC 141906 □
- .(Handling has been added to block SMS messages sending if the number is not registered (SC 138902 □

## Latest Improvements

- .(Added the ability to remove field mapping options during CSV import (SC 135868 □

## Bug Fixes

- Resolved an issue where the reason for deletion wasn't saved in the Ticket History when the action was taken □  
(using a Mass Action or Macro (SC 108089
- For On-Premise accounts, inline images sent in chats will now display in the ticket thread in the agent □  
(interface (SC 107514
- Fixes an issue where inline images wouldn't display in ticket messages because the token access had expired □  
(SC 142118
- .(Resolved an issue where Ticket Drafts wouldn't be saved when switching between tabs (SC 125051 □
- Corrected a permissions error where agents with relevant permissions couldn't mark tickets as spam using a □  
(Mass Action (SC 139409
- Fixed an issue where setting a User as an Organization Manager or adding their position wouldn't be saved □  
(after a refresh (SC 138694
- .(Resolved an issue where the custom date field would display the incorrect date (SC 140492 □
- .(Added a **Load more** button to Snippets to replace the auto-scroll loading behavior (SC 137424 □
- .(Resolved an issue where editing a custom text field would result in the field clearing (SC 124724 □
- .(Fixed the Mass Action option to **Run Macro** (SC 142909 □
- The name field on the Chat form can now be unrequired, so users don't have to fill this in when initiating a □  
(Chat (SC 139890
- .(Resolved an issue where Recurring Tickets couldn't be created or saved (SC 137380 □
- .(Fixed an issue where dependent fields would load slowly (SC 138667 □

.(Updated the display of the Properties Panel tabs to align with the design (SC 140782 □  
Fixed an issue with the **On** filter for date and time fields that pulled tickets from before the selected date (SC □  
.137042  
Resolved an issue with the CSV importer removing associated domains when importing an existing □  
.Organization if **Replace all values** was selected (SC 138347  
.Authentication Cookies will be issued even if an agent skips setting up 2FA (SC 143155 & 143183 □  
.Updated the User 2FA success messages for Email and TOTP (SC 134954 □  
Resolved an issue where using links in ticket messages would disappear from the ticket thread after sending □  
.((SC 143130