Deskpro Horizon Release 2024.28

Deskpro Releases - (٠) تعليقات - David Anjonrin-Ohu - 2024-07-09

We're pleased to announce the release of Deskpro Horizon, version 2024.28. This release includes several improvements to product functionality and bug fixes.

Latest Improvements

ꞏ We've enhanced security and management for all attachments sent via our Social Channels (SC 153530).

Bug Fixes

ꞏ Resolved an issue with the sort action not working for Community Lists (SC 142024).

ꞏ Added support for custom ticket field alias filtering when using the tickets API (SC 151954).

ꞏ Clicking on entries in a User's Activity Stream will now lead to the corresponding pages in the Agent UI (SC 153529).

ꞏ Fixed an issue with an incorrect Elastic Search index being created (SC 154343).

ꞏ Menus will close when the Agent navigates away from them by changing the URL (SC 153494).2.19.1

On-Premise Controller Release 2.19.1

We are also delighted to announce the latest version of the OPC, 2.19.1. This version includes the following update to the On-Premise Controller:

Latest Improvements

ꞏ Include the running configuration of PHP in the diagnostic report (SC 156975).