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Deskpro Horizon Release 2024.28

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We're pleased to announce the release of Deskpro Horizon, version 2024.28. This release includes several improvements to product functionality and bug fixes

Latest Improvements

.(We've enhanced security and management for all attachments sent via our Social Channels (SC 153530 ☐

Bug Fixes

.(Resolved an issue with the sort action not working for Community Lists (SC 142024 ☐

.(Added support for custom ticket field alias filtering when using the tickets API (SC 151954 ☐

Clicking on entries in a User's Activity Stream will now lead to the corresponding pages in the Agent UI (SC ☐
(153529

.(Fixed an issue with an incorrect Elastic Search index being created (SC 154343 ☐

Menus will close when the Agent navigates away from them by changing the URL (SC 153494).2.19.1 ☐

On-Premise Controller Release 2.19.1

We are also delighted to announce the latest version of the OPC, 2.19.1. This version includes the following update to the On-Premise Controller

Latest Improvements

.(Include the running configuration of PHP in the diagnostic report (SC 156975 ☐