

DeskPRO Build #93 Released

Release Announcements - (·) Christopher Padfield - Comments - 2012-08-14

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #93

:The following is an automatically generated list of changes in this release

Running new install from command-line was running data initializer, caused • problems with default permissions

Fix timezone change detection - When timezone check thinks we have a tz error, • double-check with an ajax request to fetch real current server time. - This fixes session restore in Firefox where the time of the loaded page as outputted in the .markup is old

Handle deleting feedback •

Update display when new pending articles added •

Fix saving sticky search words •

Fix replybox not being cleared after sending reply •

Fix reversed params in method exists •

Add timeout to server checks, check with ajax to prevent white pages on server • timeouts

Fix html phrase •

Add specific hidden options under status for when they're used •

Fix phrasing for add new criteria/action •

Fix TimeAgo reporting on times less than an hour, and not showing half hour for • times lass than 24h

Fix org not being applied to new tickets •

.(Support for 1:N associations in DPQL (rather than just N:1 •

Make column-name-based row headers in DPQL results be displayed in a more • .readable fashion when automatically created

Much expanded list of tables that can be queried via the FROM clause in DPQL, as • .well as the ability to disable access to certain columns/associations via the entity

Few last fixes to file mail processing •

Make sure to only proc databases that are in use •

Fix procmail sending mail files •

Few fixes to procmail and savemail •

Correct regex pattern •

Tweak save path •

Correct path •

Markers for sites being upgraded now •

Set build on site after upgrade is complete •

Fix site domain constant not being whitelisted •

Dont allow admin password resets •

If you are using the cloud version of DeskPRO, your account will have already been updated .or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin .interface