

DeskPRO Build #76 Released

Release Announcements - (٠) تعليقات - Chris Padfield - 2012-07-27

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #76

:The following is an automatically generated list of changes in this release

Linkify opens in new window •

Deskpro

Captcha to new comment form •

Add captcha to newfeedback page •

SubjectMatchDetector shouldnt match subjects without re prefix •

Dont save body_full when there is no difference between the original •

Fix initial display of custom fields with show rules •

Should process attachment tokens in full/quoted message too •

Add message detail view that shows the decoded body of a raw email •

Always enable local source for admin logins, redirect chat users to login page when • required

Changes to allow closed helpdesk but guest permissions, handle everyone group • being disabled

Toggle deskpro source off makes helpdesk closed, show status of everyone on •

helpdesk mode section

Usergroups can be toggled on and off •

Redirect to correct page after login form •

Add tool to recount rating stats from stored rating records •

Fix phrase name •

Add view count to article display, fix import of article ratings switching up total votes • and total rating

Fix cron job that updates view counts •

Dont add gateway addresses as cc's •

Improve data submission of preboot failures •

Flush permission cache when updating category perms •

Fix multi-part blobs being sent in wrong order •

Fix warning when adding TotalTicketMessages stat type •

If you are using the cloud version of DeskPRO, your account will have already been updated .or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin

.interface