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DeskPRO Build #61 Released

Deskpro Releases - (١٠) تعليقات - Chris Padfield - 2012-07-24

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #61

:The following is an automatically generated list of changes in this release

- Prevent disabling all departments •
- Fix displaying custom phrase value
 - Tweak to init loader •
- Add hooks around for easier customisation
 - Fix stripping Outlook's <0:p> spacers •
- Handle multiple RE prefixes when subject matching
 - New lang cat for lang title •
- Updated languages: Italian, Japanese, Turkish Italian: Removed 1 phrase Japanese: Removed 1 phrase Turkish: Removed 1 phrase
 - Add do not reply phrase •
 - Add email address of person in notification emails •
- (Fix inserting settings via entity inserting a blank name (fixes agent teams being off during install/import
 - Fix setting proper default lang in admin/agent for langs that arent admin/agent complete •
 - Fix hiding full list when viewing list of exactly 1, ticket added to list via ajax, and then a ticket removed by ajax
 - Create new user when user has entered email address
 - Fix newlines in web-submitted ticket/reply •
 - Reduce transaction nesting in userchatmanager to prevent deadlocks •
 - Add validation on newdownload, doesnt PHP-error when you dont upload a file
 - Fix self.page is undefined •
 - Fix this.changeManager is null \bullet
 - Fix typo •
 - Fix merging ticket queries for flagged/pending/labels •
 - Fix 'free' log type, proper support for system log messages •
 - Add log message for ticket being unassigned because agent was deletedd, show logs that were done by 'system' not ID0
 - Dont report exception when no result found from findIdentityByInput •

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated .within the next 24-48 hours

. If you are using DeskPRO download, you can update your installation from the admin interface $\,$