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## DeskPRO Build #61 Released

Deskpro Releases - (٠) تعليقات - Chris Padfield - 2012-07-24

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #61

:The following is an automatically generated list of changes in this release

Prevent disabling all departments • Fix displaying custom phrase value • Tweak to init loader • Add hooks around for easier customisation • Fix stripping Outlook's <0:p> spacers • Handle multiple RE prefixes when subject matching • New lang cat for lang title • Updated languages: Italian, Japanese, Turkish - Italian: Removed 1 phrase - Japanese: • Removed 1 phrase - Turkish: Removed 1 phrase Add do not reply phrase • Add email address of person in notification emails • Fix inserting settings via entity inserting a blank name (fixes agent teams being off • (during install/import Fix setting proper default lang in admin/agent for langs that arent admin/agent • complete Fix hiding full list when viewing list of exactly 1, ticket added to list via ajax, and then • a ticket removed by ajax Create new user when user has entered email address • Fix newlines in web-submitted ticket/reply • Reduce transaction nesting in userchatmanager to prevent deadlocks • Add validation on newdownload, doesnt PHP-error when you dont upload a file • Fix self.page is undefined • Fix this.changeManager is null • Fix typo • Fix merging ticket queries for flagged/pending/labels • Fix 'free' log type, proper support for system log messages • Add log message for ticket being unassigned because agent was deletedd, show logs • that were done by 'system' not ID0 Dont report exception when no result found from findIdentityByInput •

If you are using the cloud version of DeskPRO, your account will have already been updated .or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin .interface