

## DeskPRO Build #52 Released

Release Announcements - (·) Chris Padfield - Comments - 2012-07-16

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #52

:The following is an automatically generated list of changes in this release

- Fix applying user rules •
- Small fix to installer to do with moved around kernels •
- Move around a few methods into base abstract •
- Separate kernel classes out into own files to shrink down system.php •
- Fix firefox win upload link button •
- Fix Browser.php check for newer versions of Opera •
- Fix chat list not listing chats in a department •
- 'Prevent multiple 'joined' messages •
- Fix JS error on some chat events •
- Prevent error on timeago being called before lang loaded •
- Fix JS error on undefined ticketId. Check to make sure ticketId exists on element •
- Use replace into for some misc ticket merge data •
- Dont save internal data as page view •
- Add visibility option for tasks •
- Change to HTML cutter position to fix cases where the quote mark and the reply are •  
in the same parent element. Previously, the cut mark would be inserted before the  
.element wrapper and could result in a blank message
- Tasks should only be visible to yourself or if it is assigned to you •
- Fix ticket attach button in firefox on win •
- Fix invalid count on tasks •
- Dont show on/off switch in agent perms for chat col when chat not enabled on that •  
dep
- Permissions for chat deps for agents are specified and shouldnt come from usual •  
usergroup permissions
- Fix merging tickets and ticket search tables •
- hide kb fields from admin, not implemented •
- Fix last reply time on ticketlist •
- Fix confirm-close dialog appearing when trying to close new task, fix zindex on •  
calendar sometimes
- Add delete task function •

If you are using the cloud version of DeskPRO, your account will have already been updated  
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin  
.interface