

<u>Deskpro Releases</u> > <u>DeskPRO Build #5.4.0 Released</u> < الاخبار

DeskPRO Build #5.4.0 Released

Deskpro Releases - (٠) تعليقات - Christopher Nadeau - 2017-01-31

.We are pleased to announce the availability of DeskPRO 5.4.0

New Features

- Zapier integration more information $\underline{here}~\bullet$
- Reject mail based on DKIM/SPF headers- more information here

Summary

New

- You can now reject emails that fail DKIM/SPF checks
 - Zapier (beta) is now available •

Improvements

- Admin home will now detect invalid reveser-proxy configurations •
- Merging accounts when at least one account is an agent has been improved to avoid loss of information such as permissions
 - The system will automatically clean up old builds to save disk space •
 - Current Agent" trigger criteria has new options for: The ticket assigned agent or team, or the ticket" .followers

Fixes

- Fixed a regression where some reports using unqualified names in WHERE clauses (e.g. WHERE (ticket.department = X instead of ticket.department.id
- Fixed a case of a logged error "You have requested a non-existent service..." when serving a branded asset
- Fixed incorrect behaviour on ticket layouts when dependant fields used with 'only show when there is a ullet value' option
 - Fixed a case of a logged error "setSession() must implement interface ..." when using http cache and user had no session
 - Fixed timezone correction popup appearing over on-boarding
 - Fixed loading external Twilio assets •
 - Fixed mysql-schema.sql file in server report archive $\, ullet \,$
 - Fixed Google Tag Manager conflicting with portal new ticket form $\, ullet \,$
 - Fixed image attachment viewer in agent interface •
 - Fixed a case of a logged error "explode() expects parameter 2..." in some ticket layout configurations
 - Fixed "New Problem" in new ticket and edit ticket •
 - Fixed showing "Force HTTPS" option in admin setup when URL is not https •
 - Fixed expired demos not being able to access license page to manage license
 - Fixed reports on KB views •
- Fixed various issues with massactions including "slow" checkboxes, resuming of real-time updates after closing massactions, and missing loading indicators

Update: Feburary 1st

:We've issued a minor update this morning (5.4.1) to address two issues affecting some helpdesks

- In some cases, POP3 connections failed to work due to a certificate validation bug. (Quick-fix: Enable .("no validation" from Admin > Tickets > Email Accounts > Each account
- In some cases, the admin dashboard would complain about improper server setup due to mismatching

 URI if you are using an HTTPS URL. This warning can simply be ignored