DeskPRO Build #5.1.2 Released

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Release #5.1.2

We are pleased to announce a new release of DeskPRO - version #5.1.2

Improvements

- (Error messages during installation (On-Premise

Fixes

- This issue > Exception: 0 Agent email being sent to a non-agentIssue with user portal ticket properties display
- Inserting snippets in agent created tickets
- Inserting variables in snippets
- Snippet editor showing HTML
- Double-line breaks in messages from user portal
- Issue with filters (that use labels) and global permissions
- Adding new email accounts disturbed the order of triggers
- Publish search function not returning results
- Subscriptions on 'My Team' ticikets not working

.Cloud helpdesks will be begin to be updated shortly

If you are using DeskPRO On-Premise, you can update your installation from the admin .interface