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DeskPRO Build #5.1.2 Released

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Release #5.1.2

We are pleased to announce a new release of DeskPRO - version #5.1.2

Improvements

- (Error messages during installation (On-Premise) •

Fixes

- This issue > Exception: 0 Agent email being sent to a non-agentIssue with user portal ticket properties •
 - display
- Inserting snippets in agent created tickets •
- Inserting variables in snippets •
- Snippet editor showing HTML •
- Double-line breaks in messages from user portal •
- Issue with filters (that use labels) and global permissions •
- Adding new email accounts disturbed the order of triggers •
- Publish search function not returning results •
- Subscriptions on 'My Team' tickets not working •

.Cloud helpdesks will be begin to be updated shortly

If you are using DeskPRO On-Premise, you can update your installation from the admin
.interface