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DeskPRO Build #5.1.2 Released

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Release #5.1.2

We are pleased to announce a new release of DeskPRO - version #5.1.2

Improvements

(Error messages during installation (On-Premise) •

Fixes

- This issue > Exception: 0 Agent email being sent to a non-agentIssue with user portal ticket properties •
display •
Inserting snippets in agent created tickets •
Inserting variables in snippets •
Snippet editor showing HTML •
Double-line breaks in messages from user portal •
Issue with filters (that use labels) and global permissions •
Adding new email accounts disturbed the order of triggers •
Publish search function not returning results •
Subscriptions on 'My Team' tickets not working •

.Cloud helpdesks will be begin to be updated shortly

If you are using DeskPRO On-Premise, you can update your installation from the admin
.interface