DeskPRO Build #5.1.2 Released

Release Announcements - (٠) تعليقات - Lauren Cumming - 2016-11-01

Release #5.1.2

We are pleased to announce a new release of DeskPRO - version #5.1.2

Improvements

• (Error messages during installation (On-Premise

Fixes

• Issue with user portal ticket properties displayIssue with user portal Agent email being sent to a non-agent Exception: 0 > This issue
ticket properties display
• Inserting snippets in agent created tickets
• Inserting variables in snippets
• Snippet editor showing HTML
• Double-line breaks in messages from user portal
• Issue with filters (that use labels) and global permissions
• Adding new email accounts disturbed the order of triggers
• Publish search function not returning results
• Subscriptions on 'My Team' ticikets not working

Cloud helpdesks will be begin to be updated shortly.

If you are using DeskPRO On-Premise, you can update your installation from the admin interface.