

DeskPRO Build #439 Released

Release Announcements - (\cdot) تعلیقات - Chris Padfield - 2016-02-17

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #439

:The following is an automatically generated list of changes in this release

FIX Email processing: Fix edge case where system might reject a very long or very •

'complex HTML email as 'empty

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FIX Agent: Ticket tabs being highlighted by result of your own actions •

FIX Agent: Drafts sometimes being kept even after your reply was sent •

.This update has been rolled out to Cloud helpdesks

If you are using DeskPRO On-Premise, you can update your installation from the admin .interface