

Deskpro Releases > DeskPRO Build #433 Released < الاخبار

DeskPRO Build #433 Released

Chris Padfield - 2016-01-18 عليقات (٠) - تعليقات

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #433

:The following is an automatically generated list of changes in this release

- NEW New agent reply codes: #urgency 123, #follow john, #unfollow jane
 - NEW Phone numbers API •
- IMPROVEMENT Added new admin ticket setting to disable drafts on newticket
 - IMPROVEMENT link ticket in task trigger action •
 - IMPROVEMENT "Toggle All" for department permissions in Admin •
- IMPROVEMENT SMS actions for Escalations and SLAs FIX API: The direct_login_url returned from people/id/login-token was incorrect ullet
- FIX Agent ticket view: Going from field edit move back to view, some fields might remain hidden even if (they should be visible (until the tab was reloaded
 - FIX Default satisfaction escalation never matched any tickets •
 - FIX Reports: On dashboard, if you grouped by a custom field and then deleted the field, you would get errors
 - FIX Merge menu did not list users other tickets •
 - FIX Merge menu did not list users other tickets •
 - FIX Disabling archive did not update existing tickets properly
 - FIX ticket fields layout visibility •
 - FIX list display options are mixed from different lists
 - FIX kb and news article datetimepickers •
 - FIX some agent auth usersource settings were not showing the filter textbox
 - FIX ticket counters on Portal •
 - FIX force showing scrollbars on ticket fields
 - FIX assigned agent team action •
 - 'FIX Edge-case where email attachments in emails might appear as 'filename.bin
 - FIX sticky search by phrase •
 - FIX ticket SLA notification message
 - FIX open publish links in new tab •
 - FIX keyboard shortcuts for tickets list •
 - FIX datetime widget positioning on ticket props
 - FIX report builder •
 - FIX don't allow to select the same ticket for a merge •
 - FIX check per org field trigger when ticket submitted via portal
 - FIX userchat show PM at 12 after noon •
 - FIX show alert when there is no perm to create new person with new ticket
 - FIX save the state of ticket charge checkbox before update
 - FIX allow to unset ticket flag by trigger
 - FIX userchat snippets •
 - FIX more operators for custom fields trigger criteria
 - FIX scrollable charges table •
 - FIX elastic user search by ticket id/ref
 - FIX usersearch by ticket ID and Ref
 - FIX "discard draft" button font •
 - FIX reset draft to default values
 - FIX usersearch js error •
 - FIX Add first name/last name params to POST /people api
 - FIX don't show monetary charges with time ones
 - FIX don't allow to remove the user's only email
 - FIX reminder email subject •
 - FIX update escalation date created when "enable" is toggled
 - FIX allow admins to delete Publish drafts
 - FIX Login from chat widget frame •
 - FIX force update ticket messages for self when a reply/note added via email •

- FIX API: Ticket search on multiple custom choice values didnt work
 - FIX use mysql for label search on portal
 - FIX Org table references •
 - FIX person searchbox on newticket •
 - FIX allow to deselect User column on table view
 - FIX mysql search indexer •
 - FIX default values for not visible org and person fields •

.This update has been rolled out to Cloud helpdesks

. If you are using DeskPRO On-Premise, you can update your installation from the admin interface