



[الاخبار](#) < [DeskPRO Build #430 Released](#) > [Deskpro Releases](#)

DeskPRO Build #430 Released

Security Test - 2015-11-19 - [تعليقات \(0\)](#) - [Deskpro Releases](#)

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #430

:The following is an automatically generated list of changes in this release

- NEW api auth method •
- IMPROVEMENT reset ticket properties saving state on server errors •
- FIX store only single draft for new ticket •
- FIX remove trailing slash in jira base url •
- FIX custom DateTime trigger terms •
- FIX tabs not updated properly after browser reload •
- FIX correct organizations endpoints in API Browser •
- FIX ticket layout for custom fields in pdf and print views •
- (FIX reverted persons_deleted from purge (should be in controller •
- FIX Error caused by custom Toggle field •
- FIX add time with new reply •
- FIX fallback to database search when elasticsearch failed on portal •
- FIX changed translation text of search org input on NewPerson •
- FIX added persons_deleted to people purger •
- FIX removed reset settings feature •
- FIX ticket message linkifying •
- FIX NewPerson and NewOrganization labels •
- FIX admin ticket filters: show person or team •
- FIX custom email templates in trigger criteria •
- FIX use custom address of email account as email to var •
- FIX escalation criteria for feedback_rating •
- FIX show ticket hold status in ticket log •
- FIX billing comment field width •
- FIX associate problem on new ticket •
- FIX suppress an error when using macro with deleted snippet •
- FIX correct ticket properties update after sending reply •
- FIX signature dupes on new ticket •
- FIX search words prompt on publish •
- FIX per org field will not be shown on portal if there no choices defined •
- .FIX NewTicket draft was not initialized until person is selected. No reset by closing tab •
- .FIX NewTicket draft was not initialized until person is selected. No reset by closing tab •
- FIX ticket properties were replaced by numbers sometimes •
- FIX ticket search by SLA Warning status •
- FIX check new person perm on new ticket •
- FIX check new person perm on new ticket •
- FIX check new org perm on new person •
- FIX check new org perm on new person •
- FIX purge demo orgs •
- FIX new people and org labels suggestions •
- FIX checked custom radio field in macros •
- FIX custom chat fields validation •
- FIX Search/escalations on custom date fields •
- FIX fix possible exception during sync •
- FIX create settings backup after install •
- FIX create settings backup on install •
- FIX registered group has access to all deps by default •
- FIX Agent: Missing unassign option in ticket replybox •
- .FIX Agent: Unassign from within ticket view caused a JS error and did not unassign the ticket •
- FIX tabs not receiving updates after page refresh •
- FIX prevent linkifying with wrong symbols at the end •
- FIX linkifying in agent note •

- FIX was set/was not set criteria op with custom fields •
- FIX was set/was not set criteria op with custom fields •
- FIX allow to save custom field criteria when touched/not touched op selected •

.This update has been rolled out to Cloud helpdesks

.If you are using DeskPRO On-Premise, you can update your installation from the admin interface