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DeskPRO Build #428 Released

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.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #428

:The following is an automatically generated list of changes in this release

- NEW NewTicket drafts ●
- IMPROVEMENT UserChat open large images in new window ●
- IMPROVEMENT allow multiple values in remote filter/trigger criteria ●
- FIX Contextual Field "Add Another" link not working in Safari ●
- FIX Improve error messages and error handling in Exchange email account adapter ●
 - FIX save per person and per org fields on newticket ●
 - FIX saving person and org custom fields on newticket ●
- FIX Agent: Grouping by org and viewing the 'None' set did not work ●
 - FIX Portal search on labels and UTF8 characters ●
- FIX Portal: Template typo caused custom ticket fields to go missing from user viewticket layout ●
 - FIX Agent fwd emails with reply codes did not properly strip the reply codes ●
 - FIX Admin: Could not delete a round-robin that had ever been used before ●
- FIX Potentially showing license error on some servers where a HTML redirect is rendered ●
 - FIX Inconsistently applying permissions to org tickets ●
 - FIX Organizations and People list scrollbar disappears when changing view ●
- FIX Admin: Language on satisfaction escalation mentions status being 'awaiting user' where it should 'say 'resolved ●
 - FIX TicketFilters and TicketTriggers are now saved correctly ●
 - FIX fix potential sync problems ●
- FIX Admin: Editing triggers with custom fields would show validation errors ●
 - FIX allow to use workflows in dep layout criteria ●
 - FIX broken admin criterias ●
- FIX Adding tasks from tickets with a due date did not save ●
 - FIX grouping label ●
- .FIX Agent: Unassign from within ticket view caused a JS error and did not unassign the ticket ●

.This update has been rolled out to Cloud helpdesks

.If you are using DeskPRO On-Premise, you can update your installation from the admin interface