



[Deskpro Releases](#) > [DeskPRO Build #427 Released](#) < [الاخبار](#)

DeskPRO Build #427 Released

[Deskpro Releases](#) - [تعليقات \(0\)](#) - Security Test - 2015-10-30

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #427

:The following is an automatically generated list of changes in this release

FIX: In some configurations, creating a new ticket from the agent interface might clear custom user •
fields from the users profile

.This update has been rolled out to Cloud helpdesks

.If you are using DeskPRO On-Premise, you can update your installation from the admin interface