

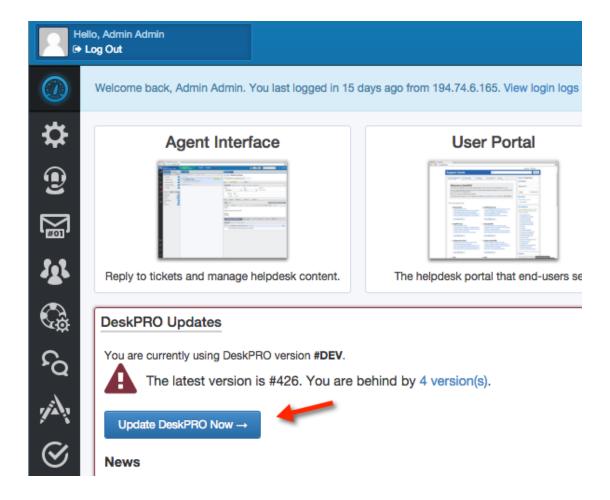
<u>Deskpro Releases</u> > <u>DeskPRO Build #426 Released</u> < <u>الاخبار</u>

### DeskPRO Build #426 Released

Chris Padfield - 2015-10-29 <u>تعليقات (۲)</u>

This release fixes a critical security issue that affects earlier DeskPRO On-Premise versions. It is important that .you update your DeskPRO installation **immediately** 

:In most cases, you can update from the admin interface home page using the automatic updater



:If that does not work, please either

.a) Use the  $\underline{\text{command-line updater}}$ 

.b) Manually update your helpdesk

The DeskPRO team apologies for the inconvenience caused by this urgent security release but stresses the .urgency of upgrading your DeskPRO installation immediately

.Note: The Cloud platform is NOT affected

## تعلیقات (۲)

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#### SP Stephen Pienaar

منذ 10 سنوات

I would be helpful to know which versions of Deskpro are affected. We upgrade Deskpro fairly frequently (monthly) but not necessarily every single new version released. If we knew if our installed version was .vulnerable, it would help us prioritise the upgrade

#### **Ben Henley**

منذ 9 سنوات

.You should assume that any version before 426 is vulnerable