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## DeskPRO Build #423 Released

Chris Padfield - 2015-10-15 - <u>تعليقات</u> - Chris Padfield

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #423

:The following is an automatically generated list of changes in this release

- IMPROVEMENT tickets ordering by custom fields
  - FIX undefined field type in CRM people import •
- FIX Add Danish 'Autosvar' bounce subject pattern •
- FIX Admin: Tool to convert products to custom field did not work
  - FIX typo in server checks •
  - FIX typo in AgentActivity report
    - FIX snippets in NewTicket •
  - FIX TicketReplyBox was initialized before Ticket •
- FIX Agent: 'Email user' option on new ticket was always checked, even when disabled by default according to admin settings
  - FIX Admin: Default value on products was always displayed as the first option
    - FIX Error when admin tries to reset their own password
      - FIX install checks for image formats support
        - FIX CreateTask trigger date •
      - FIX force users login on ticket actions on portal
        - FIX add scheme to urls in ticket •
        - FIX another way to fix ReplyBox desync •
        - FIX replace links only within message body •
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    - FIX custom fields not being saved with multiple choices unselected
      - FIX broken phrases on portal •

.This update has been rolled out to all Cloud customers

.If you are using DeskPRO On-Premise, you can update your installation from the admin interface