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DeskPRO Build #418 Released

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.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #418

:The following is an automatically generated list of changes in this release

- FIX Sending custom email templates did not work
- FIX Possible error while sending agent notifications to specific checked agents

.This update has been rolled out to Cloud helpdesks

.If you are using DeskPRO On-Premise, you can update your installation from the admin interface