DeskPRO Build #418 Released

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #418

:The following is an automatically generated list of changes in this release

• FIX Sending custom email templates did not work
• FIX Possible error while sending agent notifications to specific checked agents

.This update has been rolled out to Cloud helpdesks

If you are using DeskPRO On-Premise, you can update your installation from the admin interface.