



[Deskpro Releases](#) > [DeskPRO Build #416 Released](#) < [الاخبار](#)

## DeskPRO Build #416 Released

[Deskpro Releases](#) - [تعليقات \(0\)](#) - Security Test - 2015-09-23

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #416

:The following is an automatically generated list of changes in this release

- NEW CRM auth sources can now be linked to a usergroup •
- NEW CRM and Agent auth sources can now define arbitrary filters to limit which records are allowed from a remote source •
- FIX Error message when no permission to merge tickets •
- FIX Another case of newlines being eaten in RTE •
- FIX Escalations with 'or' criteria did not apply properly •
- (FIX Admin: LDAP setup would require account user/password (i.e., anon was not possible •
- FIX Handling of phone number extensions •
- FIX Locking/unlocking tickerts would cause ticket tab to steal focus •
- FIX A number of issues with importers •

.This update has been rolled out to all Cloud customers

.If you are using DeskPRO On-Premise, you can update your installation from the admin interface