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DeskPRO Build #413 Released

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.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #413

:The following is an automatically generated list of changes in this release

- NEW Added custom fields to billing •
- NEW Ability to edit time and date on billing entries •
- NEW Better email previews for agent notifications •
- NEW New agent preference to enable/disable sending plaintext email parts in notifications •
- FIX Fix date_resolved being unset on tickets in some cases if the ticket is updated after it was resolved •

.This update has been rolled out to all Cloud customers

.If you are using DeskPRO On-Premise, you can update your installation from the admin interface