

DeskPRO Build #413 Released

Release Announcements - تعليقات (٠) - Chris Padfield - 2015-07-30

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #413

:The following is an automatically generated list of changes in this release

NEW Added custom fields to billing •

NEW Ability to edit time and date on billing entries •

NEW Better email previews for agent notifications •

NEW New agent preference to enable/disable sending plaintext email parts in •
notifications

FIX Fix date_resolved being unset on tickets in some cases if the ticket is updated •
after it was resolved

.This update has been rolled out to all Cloud customers

If you are using DeskPRO On-Premise, you can update your installation from the admin
.interface