

## DeskPRO Build #41 Released

Release Announcements - (·) Christopher Padfield - Comments - 2012-07-05

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #41

:The following is an automatically generated list of changes in this release

- Fix error 715: bad handling of 404 on chat view •
- Fix error 716: Undefined variable: absolute •
- Tweak agent notification subjects •
- Dont do HTML cleaning until after cutter is run, it'll mess with the patterns •
- Admin: Show disabled helpdesk notice for helpdesk-offline.trigger file, clicking enable •  
button deletes file too
- Snippets window: Fix alert about unsaved form, fix textarea not expanding •
- Ommit messages in history when it gets too long •
- Update a few paths •
- Updated language: Italian - Added 404 phrases •
- Update build tool to tally changes while building •
- update subjects for some agent ticket emails •
- update path for various language tools •
- dont edit htaccess during build, no reason to •
- Need to include DpShutdown in system.php too for build scripts that dont use kernel •  
booter
- Get editing phrases working again with phrases from the filesystem •
- Get installing lang packs working from admin, add command to build lang files from •  
transifex
- Lang changes - Default phrases are read from the filesystem - Langs have flags to •  
set level of completion they're at - Lang titles/ids comes from manifest.php file - Add  
class to build phrase files
- Fix path of helpdesk-offline.trigger file •
- Add description files •
- /Move lang files into subdir of languages •
- Body full should be same as body just without cut •
- Some tweaks to the cutter to catch more cases, especially with whitespace as HTML •  
.entities. Also simplified some of the string mutations a bit
- Mod QueryPath to always pass in UTF-8 string unless otherwise specified •
- Add missing Close status option in replybox if you have permission to close tickets •

- Make build clickable when up to date to bring up usual changelog
- Correct width of input boxes on license request form
- .Fix linkifyHtml. DOMDocument mangling UTF-8 again
- Fixes around "From" address of email gateway notifications. - Fix importer to set proper address accounts - If no matching email addresses are set on a notify email, then the default (currently first) is used. This ensures an email always has a route .back to the helpdesk
- Fix auto-linker linking URLs and emails that were already linked in html
- Fix iphone pattern
- Fix links in email footers
- Fix 'workflow' tooltips in agent perm table
- Add wrapper around shutdown functions so they execute in userspace rather than in PHP's shutdown phase. Gives us a bit more flexibility

If you are using the cloud version of DeskPRO, your account will have already been updated .or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin .interface