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DeskPRO Build #406 Released

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.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #406

:The following is an automatically generated list of changes in this release

- NEW New trigger criteria for testing for bounced emails or automated emails (based on DeskPRO's ●
(detection algorithms
- FIX Agent: Editing custom fields might save choice fields even if the field isn't enabled on a layout (only ●
(if the choice field is set to required
- FIX CSV user import errors in some cases when attempting to save blank custom field value ●
- FIX The 'minute' option on default SLA hours was not being saved properly ●
- FIX SLA working days option may be invalid if Sunday or Monday are selected due to difference in ●
storage format
- FIX Bounced emails from mailer daemons would result in the mailer being added as a user CC to the ●
ticket
- FIX Agent: Edit link from newly added billing/timelog rows ●
- FIX Admin: Pre-defined icons for teams/departments did not work ●
- FIX Agent: Change user action needed merge permissions. It now uses the "change user owner/ccs" ●
.permission

.This update has been rolled out to all Cloud customers

.If you are using DeskPRO On-Premise, you can update your installation from the admin interface