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DeskPRO Build #403 Released

Chris Padfield - 2015-05-18 <u>تعليقات</u> - Chris Padfield - 2015-05-18

. We are pleased to announce a new release of the DeskPRO helpdesk platform, build #403

:The following is an automatically generated list of changes in this release

- FIX Agent: Regression caused bad sorting and display of multi-select choice fields
 - FIX Resolve some display oddities with new multi-level selects
 - FIX Agent: Auto-start timer did not work on newticket •
 - FIX Permission 'Can modify billing and time log records' was broken •
- FIX Agent forwarding a message with a reply would send user notification without that reply text •
- FIX Agent: Using some media tags (e.g., video) would not work in articles even if you had permission to $\,$ use full HTML
 - FIX Agent: Merging ticket did not set ticket organization properly
 - FIX Passwords being logged in error log in some cases •

.This update is being rolled out to all Cloud customers

. If you are using DeskPRO Download, you can update your installation from the admin interface