

DeskPRO Build #381 Released

Release Announcements - (·) Christopher Padfield - Comments - 2014-11-07

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #381

:The following is an automatically generated list of changes in this release

- FIX only agent sources can auto_agent •
- (FIX API: API token exchange (can also affect new login attempts on mobile apps •
- FIX Agent: Merging tickets would not merge billing/time data •
- FIX Admin: Drag+drop area on ticket layout editor was too small •
- FIX Agent: Per-department custom fields would not show properly on new ticket form • unless an existing user was selected
- FIX Agent: Bad rendering of snippet options in macros editor •
- FIX Agent: On ticket, switching to note back to to reply tab will show empty 'Actions' • row

.This update has now been rolled out to all Cloud accounts

If you are using DeskPRO Download, you can update your installation from the admin .interface