

DeskPRO Build #379 Released

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.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #379

:The following is an automatically generated list of changes in this release

- FIX Agent: Chat menu was off by a few pixels •
- .FIX Admin: Editing escalations was unreliable. Sometimes the form might show blank upon reloading •
- FIX Agent: Chat results in search box did not open when clicked •
- FIX Agent: Adding labels to feedback •
- FIX Agent: Clicking the '...' button to load a full message would truncate the message if it was long •
- FIX Agent: Inline images in replies might cause overflow without showing 'view full message' button •
- FIX Add workaround to fix connections to Elasticsearch servers over https where the server had out of date certificates •

.This update has now been rolled out to all Cloud customers

.If you are using DeskPRO Download, you can update your installation from the admin interface