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DeskPRO Build #375 Released

Chris Padfield - 2014-10-10 <u>تعلیقات</u> - Chris Padfield - 2014-10-10

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #375

:The following is an automatically generated list of changes in this release

- %NEW Reports: New placeholders %PAST 6 MONTHS% and %PAST 12 MONTHS •
- (IMPROVEMENT Admin: Messy loading of trigger options ("flashing" as JS widgets render
 - IMPROVEMENT New option for Superuser API keys to enable admin API endpoints
 - CHANGE Add index.php as default document in web.config •
 - FIX Admin: Setting 'user title' on departments did not save •
 - FIX PTAC codes (codes in agent email notifications) could sometimes be overwritten
 - FIX Agent: Clicking a search result would close the tab if it was already open •
- FIX Portal: News dates would show date the post was created rather than when it was published
 - FIX Agent: Removing related content from news did not work •
 - FIX Admin: Setting 'urgency' criteria on triggers did not work •
 - FIX Rare case of bad email parsing with multipart/related messages
 - FIX Email replies from deleted agents were still processed
 - FIX Agent: Merge menu did not show users other tickets •
 - FIX Agent: Creating/editing filters based on checkbox fields would not store unchecked state •
- FIX Superuser API keys created in older versions stopped working until you edited them in the admin interface again
 - FIX Admin: KB labels didn't list labels •
 - FIX Agent: Right clicking didn't close person search in newticket
 - FIX A number of minor JS errors •
- FIX Agent: Tasks would not always set the proper due date if the helpdesk was using a non-standard date format
- FIX Agent: If you used a ticket to 'create linked ticket', the new ticket form would continue to link to that ticket until you refreshed the interface
 - FIX Agent: 'Close all tabs' in tab context menu would appear even when there are no tabs •
 - FIX Agent: In one-column mode, overlays would remain visible after clicking something •

.This update has now been rolled out to all Cloud customers

.If you are using DeskPRO Download, you can update your installation from the admin interface