

## DeskPRO Build #374 Released

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.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #374

:The following is an automatically generated list of changes in this release

- NEW Agent: Context menu on tab strip now has "Reopen ..." items for recently closed tabs •
- NEW Portal: Search now searches a users tickets •
- NEW Agent: When using ElasticSearch, you can now sort results based on best match, date created or the last activity date •
- IMPROVEMENT Agent: Person quick-search boxes (e.g., new ticket, merge person) uses ElasticSearch if it is enabled •
- IMPROVEMENT Agent: Ticket 'merge' search box now uses ElasticSearch if it is enabled •
- IMPROVEMENT News RSS feed to show 20 entries •
- FIX Agent: Creating a new organisation failed if you specified custom org fields •
- FIX Agent: Adding tasks to tickets was broken on most helpdesks •
- FIX Admin: When "Require registration" was enabled, feedback form was still visible to guests •
- FIX Agent: ElasticSearch results might include tickets an agent doesn't have permission to see •

.This update has now been rolled out to all Cloud customers

.If you are using DeskPRO Download, you can update your installation from the admin interface